

PVC Customer Service Report

CY 2016



Peer airport scores for August, September, and October 2016 will be updated before 12/31/2016.

Below are the peer airport benchmark scores that a Concession must exceed in order to win the external points

Bar	84.3	83.8	83.8	83.8	83.8	83.8	83.8	83.8	82.0	82.0	82.0	82.0	82.0	82.0
Casual Dining Bar	92.1	83.7	83.7	83.7	83.7	83.7	83.7	83.7	88.3	88.3	88.3	88.3	88.3	88.3
Food Court	92.7	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6
Newsstand	91.0	83.5	83.5	83.5	83.5	83.5	83.5	83.5	88.6	88.6	88.6	88.6	88.6	88.6
Quick Serve	93.3	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.4	90.4	90.4	90.4	90.4	90.4
Quick Serve Alcohol	95.2	89.3	89.3	89.3	89.3	89.3	89.3	89.3	91.2	91.2	91.2	91.2	91.2	91.2
Snack	93.5	87.9	87.9	87.9	87.9	87.9	87.9	87.9	87.7	87.7	87.7	87.7	87.7	87.7
Specialty Coffee	93.2	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0
Specialty Retail	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	83.6	83.6	83.6	83.6	83.6	83.6
Convenience Retail	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	87.9	87.9	87.9	87.9	87.9	87.9
Duty Free	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	94.5	94.5	94.5	94.5	94.5	94.5

New Category	Reporting Name	Merchant Zone	Score	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	2016 Average & Totals	
Bar	Cru Winebar	B-OUTER-E	score	100	100	98	89	100	100	100	100	96	100	98	100	98.3	
			int points	1	1	0	0	1	1	1	1	1	0	1	0	1	7
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5
	Lounge 5280	B-MEZZ	score	100	96	100	100	100	100	96	100	89	89	100	100	100	97.5
			int points	1	0	1	1	1	0	1	0	0	0	1	1	1	8
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5
	Vino Volo	A-INNER-E	score	84	93	88	80	69	100	86	81	96	86	94	100	87.6	
			int points	0	0	0	0	0	1	0	0	0	0	0	0	1	1
			ext points	0.5	0.5	0.5	0	0	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5
		C-INNER-E	score	94	88	86	84	92	89	92	81	98	94	94	94	90	90.5
			int points	0	0	0	0	0	0	0	0	0	1	0	0	0	1
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5
Tapas Sky Bar	C-OUTER-W	score	100	100	94	96	93	100	98	82	98	94	96	94	94	95.6	
		int points	1	1	0	0	0	1	0	0	1	0	0	0	0	4	
		ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	5.5
Casual Dining Bar	Aviator's BBQ	B-MEZZ	score	100	100	100	100	89	100	93	100	94	100	100	100	100	98.0
			int points	1	1	1	1	0	1	0	1	0	1	0	1	1	9
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5
	Cantina Grill	B-MEZZ	score	100	100	93	94	71	99	81	95	95	95	99	97	100	93.4
			int points	1	1	0	0	0	0	0	0	0	0	0	0	1	2
			ext points	0.5	0.5	0.5	0.5	0	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5
	Colorado Sports Bar & Grille	B-INNER-W	score	88	96	89	97	92	100	97	94	89	100	94	100	100	94.2
			int points	0	0	0	0	0	1	0	0	0	0	1	0	1	2
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5
	Denver Chop House & Brewery	A-CENTER-W	score	93	91	93	93	96	83	88	96	96	96	100	88	96	92.1
			int points	0	0	0	0	0	0	0	0	0	1	1	0	0	2
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5
Elway's	B-CENTER-W	score	85	100	100	100	100	100	100	100	100	100	100	96	85	98.1	
		int points	0	1	1	1	1	1	1	1	1	1	1	1	0	0	9

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Bar	84.3	83.8	83.8	83.8	83.8	83.8	83.8	83.8	82.0	82.0	82.0	82.0	82.0
Casual Dining Bar	92.1	83.7	83.7	83.7	83.7	83.7	83.7	83.7	88.3	88.3	88.3	88.3	88.3
Food Court	92.7	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6
Newsstand	91.0	83.5	83.5	83.5	83.5	83.5	83.5	83.5	88.6	88.6	88.6	88.6	88.6
Quick Serve	93.3	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.4	90.4	90.4	90.4	90.4
Quick Serve Alcohol	95.2	89.3	89.3	89.3	89.3	89.3	89.3	89.3	91.2	91.2	91.2	91.2	91.2
Snack	93.5	87.9	87.9	87.9	87.9	87.9	87.9	87.9	87.7	87.7	87.7	87.7	87.7
Specialty Coffee	93.2	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0
Specialty Retail	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	83.6	83.6	83.6	83.6	83.6
Convenience Retail	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	87.9	87.9	87.9	87.9	87.9
Duty Free	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	94.5	94.5	94.5	94.5	94.5

New Category	Reporting Name	Merchant Zone	Score	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	2016 Average & Totals		
Casual Dining Bar	Elway's	B-CENTER-W	ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	6		
			score	95	96	96	100	99	90	94	79	97	89	99	94	94	94.4	
	Jimmy's Bistro	A-CENTER-W	int points	0	0	1	1	1	0	0	0	1	0	1	0	0	6	
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	5.5
			score	83	75	90	100	87	93	96	100	71	81	91	83	83	88.2	
	Lefty's Colorado Trail Grille	A-INNER-E	int points	0	0	0	1	0	0	0	1	0	0	0	0	0	2	
			ext points	0	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0	0.5	0	4	
			score	91	99	92	93	94	100	94	94	95	100	0	0	0	95.2	
	Lefty's Front Range Grille	C-INNER-E	int points	0	1	0	0	0	1	0	0	0	0	1	0	0	3	
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0	5
			score	96	96	94	100	98	93	93	100	96	94	0	0	0	96.0	
	Lefty's Mile High Bar & Grille	B-INNER-E	int points	0	0	0	1	0	0	0	1	1	0	0	0	0	3	
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0	5
			score	99	81	96	89	99	95	83	91	92	94	95	97	97	92.4	
	Mesa Verde Lounge	A-MEZZ	int points	0	0	1	0	1	0	0	0	0	0	0	0	0	2	
			ext points	0.5	0	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	5
			score	96	90	96	96	78	91	98	100	92	82	93	91	91	92.1	
	New Belgium Hub	B-RJF-E	int points	0	0	1	0	0	0	1	1	0	0	0	0	0	3	
			ext points	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	5
			score	100	94	100	100	94	86	89	98	98	98	96	100	90	96.3	
	Pour La France	B-CENTER-W	int points	1	0	1	1	0	0	0	0	1	0	1	0	0	6	
ext points			0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	6	
score			86	88	96	100	100	96	92	97	97	91	81	92	92	92.1		
Rockbottom Brewery	C-INNER-W	int points	0	0	1	1	1	0	0	0	0	1	0	0	0	4		
		ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	5	
		score	100	92	90	95	0	100	100	86	93	91	100	87	87	95.2		
Root Down	C-CENTER-E	int points	1	0	0	0	0	1	1	0	0	0	0	1	0	5		
		ext points	0.5	0.5	0.5	0.5	0	0.5	0.5	0	0.5	0.5	0.5	0.5	0	0	5	
		score	91	96	95.5	100	0	99	98.5	98	90	93	95	98	98	95.5		

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Casual Dining Bar	92.1	83.7	83.7	83.7	83.7	83.7	83.7	83.7	88.3	88.3	88.3	88.3	88.3
Food Court	92.7	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6
Newsstand	91.0	83.5	83.5	83.5	83.5	83.5	83.5	83.5	88.6	88.6	88.6	88.6	88.6
Quick Serve	93.3	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.4	90.4	90.4	90.4	90.4
Quick Serve Alcohol	95.2	89.3	89.3	89.3	89.3	89.3	89.3	89.3	91.2	91.2	91.2	91.2	91.2
Snack	93.5	87.9	87.9	87.9	87.9	87.9	87.9	87.9	87.7	87.7	87.7	87.7	87.7
Specialty Coffee	93.2	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0
Specialty Retail	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	83.6	83.6	83.6	83.6	83.6
Convenience Retail	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	87.9	87.9	87.9	87.9	87.9
Duty Free	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	94.5	94.5	94.5	94.5	94.5

New Category	Reporting Name	Merchant Zone	Score	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	2016 Average & Totals		
Casual Dining Bar	Smokin' Bear / Timberline / Einstein's	C-CENTER-W	int points	0	0	0	1	0	0	1	0	0	0	0	1	2		
			ext points	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	5.5	
	Coors Silver Bullet	C-OUTER-W	score	0	98	96	94	100	89	98	100	94	98	92	91	95.5		
			int points	0	1	1	0	1	0	1	1	0	0	0	0	0	5	
Convenience Retail	Hudson	A-INNER-E	ext points	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	5.5		
			score	86	96	83	88	96	98	90	86	88	86	91	80	89.9		
			int points	0	0	0	0	1	1	0	0	0	0	0	0	0	2	
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	5	
		B-OUTER-E	score	88	83	82	90	90	98	88	98	98	90	87	84	98	88.5	
			int points	0	0	0	1	0	1	0	1	0	1	0	0	0	1	3
		B-OUTER-W	ext points	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0	0.5	4
			score	98	98	85	82	88	97	86	91	90	86	84	95	89.1		
	C-INNER-E	int points	1	1	1	0	0	0	0	0	0	0	0	0	0	0	3	
		ext points	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0	0.5	4	
	SaySiBon/Auntie Anne's	C-OUTER-W	score	83	81	85	83	90	90	81	86	77	85	98	90	86.4		
			int points	0	0	1	0	0	0	0	0	0	0	0	1	0	3	
			ext points	0.5	0	0.5	0.5	0.5	0.5	0.5	0	0	0	0	0.5	0.5	3.5	
			score	88	81	84	89	96	88	93.5	83	91	89.5	85	92	87.8		
int points			0	0	0	0	1	0	1	0	1	1	0	0	0	4		
ext points			0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	4		
Newsstand	CNBC	C-OUTER-W	score	83	88	93	93	91	84	76	91	91	81	88	91	87.3		
			int points	0	0	0	1	0	0	0	0	0	0	0	0	1		
			ext points	0	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0	0	0.5	3.5	
			score	93	81	91	76	98	91	82	87	93	88	88	76	88.0		
	Connections Made EZ	B-CENTER-E	int points	0	0	0	0	1	0	0	0	0	1	0	0	0	2	
			ext points	0.5	0	0.5	0	0.5	0.5	0	0	0	0.5	0	0	0	2.5	
			score	88	81	91	85	93	96	98	81	87	87	78	100	88	89.8	
			int points	0	0	0	0	0	0	1	0	0	0	0	0	1	0	3
B-INNER-E	ext points	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0	0	0.5	0	4		

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Food Court	92.7	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6
Newsstand	91.0	83.5	83.5	83.5	83.5	83.5	83.5	83.5	88.6	88.6	88.6	88.6	88.6	88.6
Quick Serve	93.3	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.4	90.4	90.4	90.4	90.4	90.4
Quick Serve Alcohol	95.2	89.3	89.3	89.3	89.3	89.3	89.3	89.3	91.2	91.2	91.2	91.2	91.2	91.2
Snack	93.5	87.9	87.9	87.9	87.9	87.9	87.9	87.9	87.7	87.7	87.7	87.7	87.7	87.7
Specialty Coffee	93.2	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0
Specialty Retail	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	83.6	83.6	83.6	83.6	83.6	83.6
Convenience Retail	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	87.9	87.9	87.9	87.9	87.9	87.9
Duty Free	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	94.5	94.5	94.5	94.5	94.5	94.5

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Newsstand	Connections Made EZ	C-CENTER-W	score	83	91	98	93	88	98	88	85	83	91	93	88	90.3	
			int points	0	0	1	1	0	1	0	0	0	1	1	0	6	
			ext points	0	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0	0.5	0.5	0	4.5
		C-INNER-W	score	86	96	91	91	98	81	86	96	80	88	85	83	88.6	
			int points	0	1	0	0	1	0	0	1	0	1	0	0	0	3
			ext points	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0	0	0	0	0	3.5
	Connections Newsstand	B-RJF-E	score	94	98	93	98	93	98	98	94	98	98	98	88	98	94.8
			int points	1	1	0	1	0	1	1	1	1	1	1	0	1	8
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	5
	Newsstand (Peak Concepts)	B-INNER-W	score	91	80	78	88	100	100	94	88	91	84	93	74	90.0	
			int points	0	0	0	0	1	1	1	0	0	0	1	0	5	
			ext points	0.5	0	0	0.5	0.5	0.5	0.5	0	0.5	0	0.5	0	0	4
	Peak News & Gifts	A-CENTER-E	score	98	80	83	93	85	91	91	91	91	93	95	78	91	88.0
			int points	1	0	0	1	0	0	0	0	0	1	1	0	1	4
			ext points	0.5	0	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	4
C-CENTER-E		score	96	96	98	91	88	93	83	93	93	91	88	93	93	91.9	
		int points	1	1	1	0	0	0	0	1	0	0	0	1	1	6	
		ext points	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0	0.5	0	0.5	5	
B-CENTER-W	score	94	98	96	98	84	83	93	82	78	88	81	83	88.0			
	int points	1	1	1	1	0	0	0	0	0	0	0	0	4			
	ext points	0.5	0.5	0.5	0.5	0.5	0	0.5	0	0	0	0	0	3			
Quick Serve	Heidi's Brooklyn Deli	B-RJF-E	score	94	96	94	98	94	91	94	86	89	94	92	98	92.8	
			int points	1	1	0	1	0	0	1	0	0	1	0	1	5	
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0	0.5	0.5	0.5	5	
	KFC / Pizza Hut	A-CENTER-E	score	94	75	92	90	91	94	96	92	96	82	92	86	90.5	
			int points	0	0	0	0	0	1	0	1	0	0	0	0	2	
			ext points	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0	5
	McDonald's	A-CENTER-E	score	89	94	96	90	92	94	88	75	90	84	92	83	89.7	
			int points	0	0	1	0	0	0	0	0	0	0	0	0	1	

PVC Customer Service Report

CY 2016



Peer airport scores for August, September, and October 2016 will be updated before 12/31/2016.

Below are the peer airport benchmark scores that a Concession must exceed in order to win the external points

Bar	84.3	83.8	83.8	83.8	83.8	83.8	83.8	83.8	82.0	82.0	82.0	82.0	82.0
Casual Dining Bar	92.1	83.7	83.7	83.7	83.7	83.7	83.7	83.7	88.3	88.3	88.3	88.3	88.3
Food Court	92.7	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6
Newsstand	91.0	83.5	83.5	83.5	83.5	83.5	83.5	83.5	88.6	88.6	88.6	88.6	88.6
Quick Serve	93.3	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.4	90.4	90.4	90.4	90.4
Quick Serve Alcohol	95.2	89.3	89.3	89.3	89.3	89.3	89.3	89.3	91.2	91.2	91.2	91.2	91.2
Snack	93.5	87.9	87.9	87.9	87.9	87.9	87.9	87.9	87.7	87.7	87.7	87.7	87.7
Specialty Coffee	93.2	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0
Specialty Retail	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	83.6	83.6	83.6	83.6	83.6
Convenience Retail	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	87.9	87.9	87.9	87.9	87.9
Duty Free	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	94.5	94.5	94.5	94.5	94.5

New Category	Reporting Name	Merchant Zone	Score	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	2016 Average & Totals
Quick Serve	McDonald's	A-CENTER-E	ext points	0.5	0.5	0.5	0.5	0.5	0.5	0	0	0	0	0.5	0	4
		B-CENTER-E	score	85	96	92	86	84	92	90	98	94	91	98	82	92.0
			int points	0	1	0	0	0	0	0	1	1	0	1	0	5
			ext points	0	0.5	0.5	0	0	0.5	0.5	0.5	0.5	0.5	0.5	0	4.5
		C-CENTER-W	score	90	83	91	81	0	96	92	85	94	88	90	79	89.1
			int points	0	0	0	0	0	1	0	0	1	0	0	0	2
		ext points	0.5	0	0.5	0	0	0.5	0.5	0	0.5	0	0	0	2.5	
	Mod Market	B-CENTER-E	score	94	92	90	87	90	85	92	92	92	92	92	88	90.8
			int points	1	0	0	0	0	0	0	0	0	1	0	0	2
			ext points	0.5	0.5	0.5	0	0.5	0	0.5	0.5	0.5	0.5	0.5	0	5
		C-OUTER-W	score	96	89	89	96	87	92	94	96	83	94	90	91	91.3
			int points	0	0	0	1	0	0	1	0	0	1	0	0	3
			ext points	0.5	0	0	0.5	0	0.5	0.5	0.5	0	0.5	0	0.5	3
	Panda Express	A-CENTER-E	score	94	94	93	94	87	90	0	98	94	96	96	87	93.8
			int points	0	0	0	0	0	0	0	1	1	1	1	0	5
			ext points	0.5	0.5	0.5	0.5	0	0.5	0	0.5	0.5	0.5	0.5	0	5
	Pizza Hut Express/Haagen Daz	B-OUTER-W	score	96	98	96	92	94	94	96	93	96	90	93	94	94.3
			int points	1	1	1	0	0	0	1	0	1	0	0	1	5
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	5.5
	Sara Lee / Colombo Frozen Yogurt	B-OUTER-E	score	94	96	96	98	100	98	100	98	94	96	98	89	97.2
			int points	1	1	1	1	1	1	1	1	1	1	1	0	12
ext points			0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	6	
Schlotzsky's	A-INNER-E	score	94	96	89	73	96	88	74	96	88	84	92	93	88.5	
		int points	1	1	0	0	1	0	0	0	0	0	0	0	3	
		ext points	0.5	0.5	0	0	0.5	0	0	0.5	0	0	0.5	0.5	3	
Steak Escape	B-CENTER-E	score	100	0	0	0	0	0	0	0	0	0	0	0	100.0	
		int points	1	0	0	0	0	0	0	0	0	0	0	0	1	
		ext points	0.5	0	0	0	0	0	0	0	0	0	0	0	0.5	
Villa Pizza	C-CENTER-W	score	98	96	90	100	0	98	94	98	91	92	96	100	95.4	

PVC Customer Service Report

CY 2016



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Bar	84.3	83.8	83.8	83.8	83.8	83.8	83.8	83.8	83.8	82.0	82.0	82.0	82.0	82.0
Casual Dining Bar	92.1	83.7	83.7	83.7	83.7	83.7	83.7	83.7	83.7	88.3	88.3	88.3	88.3	88.3
Food Court	92.7	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6
Newsstand	91.0	83.5	83.5	83.5	83.5	83.5	83.5	83.5	83.5	88.6	88.6	88.6	88.6	88.6
Quick Serve	93.3	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.4	90.4	90.4	90.4	90.4
Quick Serve Alcohol	95.2	89.3	89.3	89.3	89.3	89.3	89.3	89.3	89.3	91.2	91.2	91.2	91.2	91.2
Snack	93.5	87.9	87.9	87.9	87.9	87.9	87.9	87.9	87.9	87.7	87.7	87.7	87.7	87.7
Specialty Coffee	93.2	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0
Specialty Retail	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	82.9	83.6	83.6	83.6	83.6	83.6
Convenience Retail	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	82.9	87.9	87.9	87.9	87.9	87.9
Duty Free	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	82.9	94.5	94.5	94.5	94.5	94.5

New Category	Reporting Name	Merchant Zone	Score	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	2016 Average & Totals	
Quick Serve	Villa Pizza	C-CENTER-W	int points	1	1	0	1	0	1	1	1	0	1	1	1	9	
			ext points	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	5.5
	Woody Creek Bakery & Café	C-INNER-E	score	85	93	100	92	98	100	0	96	95	90	96	98	94.6	
			int points	0	0	1	0	1	1	0	0	1	0	1	1	1	6
	Big Bowl Magic Pan	C-OUTER-W	ext points	0	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0	0.5	0.5	4.5
			score	92	90	98	94	100	87	94	94	89	88	94	88	94	92.8
	Chick-Fil-A	B-CENTER-E	int points	0	0	1	0	1	0	1	0	1	0	0	0	0	3
			ext points	0.5	0.5	0.5	0.5	0.5	0	0.5	0	0.5	0	0	0	0.5	4.5
	Chick-Fil-A	B-CENTER-E	score	0	0	0	0	0	0	0	0	0	0	92	96	96	94.7
			int points	0	0	0	0	0	0	0	0	0	0	0	1	1	3
	Chick-Fil-A	B-CENTER-E	ext points	0	0	0	0	0	0	0	0	0	0	0	0.5	0.5	1.5
			score	0	0	0	0	0	0	0	0	0	0	0	92	96	96
Quick Serve Alcohol	City Wok	B-MEZZ	int points	0	0	0	0	0	0	0	0	0	0	0	0	0	3
			ext points	0	0	0	0	0	0	0	0	0	0	0	0	0	0
			score	96	100	100	91	100	93	90	94	92	96	96	96	96	96
	City Wok	B-MEZZ	int points	0	1	1	0	1	0	0	0	0	0	0	0	0	3
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	6
			score	100	100	100	100	95	98	100	100	93	97	93	97	97	97.4
	Etai's Café	B-OUTER-W	int points	1	1	1	1	0	1	1	1	1	0	0	0	0	7
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	6
			score	98	92	98	98	96	96	98	95	93	96	100	92	92	96.7
	Que Bueno! Mexican Grille	B-OUTER-E	int points	0	0	0	0	0	0	0	0	0	0	0	1	0	2
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	6
			score	94	99	98	93	93	97	96	0	94.5	96	94	94	94	95.3
	Quizno's / Blue Sky Bar / Lavazza	A-INNER-W	int points	0	0	0	0	0	0	0	0	0	0	0	0	0	0
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	5.5
			score	97	98	91	98	95	98	95	90	95	94	95	98	98	95.1
	Steve's Snappin' Dogs	B-OUTER-W	int points	0	0	0	0	0	1	0	0	1	0	0	0	0	2
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	5.5
			score	96	96	100	94	0	98	100	98	100	100	100	96	100	97.6
Tamales by La Casita	C-CENTER-W	int points	0	0	1	0	0	1	1	1	1	1	1	0	1	6	
		ext points	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	5.5	
		score	96	96	100	94	0	98	100	98	100	100	100	96	100	97.6	

PVC Customer Service Report

CY 2016



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Bar	84.3	83.8	83.8	83.8	83.8	83.8	83.8	83.8	82.0	82.0	82.0	82.0	82.0
Casual Dining Bar	92.1	83.7	83.7	83.7	83.7	83.7	83.7	83.7	88.3	88.3	88.3	88.3	88.3
Food Court	92.7	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6
Newsstand	91.0	83.5	83.5	83.5	83.5	83.5	83.5	83.5	88.6	88.6	88.6	88.6	88.6
Quick Serve	93.3	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.4	90.4	90.4	90.4	90.4
Quick Serve Alcohol	95.2	89.3	89.3	89.3	89.3	89.3	89.3	89.3	91.2	91.2	91.2	91.2	91.2
Snack	93.5	87.9	87.9	87.9	87.9	87.9	87.9	87.9	87.7	87.7	87.7	87.7	87.7
Specialty Coffee	93.2	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0
Specialty Retail	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	83.6	83.6	83.6	83.6	83.6
Convenience Retail	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	87.9	87.9	87.9	87.9	87.9
Duty Free	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	94.5	94.5	94.5	94.5	94.5

New Category	Reporting Name	Merchant Zone	Score	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	2016 Average & Totals		
Quick Serve Alcohol	Wolfgang Puck	B-MEZZ	score	100	98	98	100	100	94	96	96	90	100	98	100	97.3		
			int points	1	0	0	1	1	0	0	0	0	0	1	1	1	6	
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	5.5
	Woody Creek Bakery & Café	B-MEZZ	score	100	100	100	96	98	92	92	92	96	94	96	96	96	96.3	
			int points	1	1	1	0	0	0	0	0	0	0	0	0	0	0	3
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	6
Snack	Dunkin Donuts	A-CENTER-W	score	95	100	98	94	93	100	100	98	98	95	91	89	96.1		
			int points	0	1	1	1	0	1	1	1	1	1	0	0	0	7	
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	6
	Hope's Country Fresh Cookies	A-CENTER-E	score	88	91	93	85	93	98	94	98	98	98	80	91	88	91.7	
			int points	0	0	0	0	0	0	0	0	1	1	0	0	0	2	
			ext points	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	5
	Jamba Juice	B-MEZZ	score	100	100	92	93	87	100	88	93	100	100	100	98	98	95.8	
			int points	1	1	0	0	0	1	0	0	0	1	1	1	1	7	
			ext points	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	5.5
		C-INNER-W	score	98	91	100	100	100	100	100	100	100	98	95	95	95	97.7	
			int points	1	0	1	1	1	1	1	1	1	1	1	0	0	8	
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	6
	Rocky Mountain Chocolate Factory (East)	B-OUTER-E	score	95	93	91	91	98	93	95	98	91	100	95	91	94.6		
			int points	0	0	0	0	1	0	0	1	0	1	0	0	3		
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	6	
	TCBY Yogurt	B-CENTER-E	score	94	98	86	95	98	98	93	94	98	98	93	98	100	95.3	
			int points	0	1	0	1	1	0	0	0	0	1	0	1	1	6	
			ext points	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	5.5
		C-CENTER-W	score	96	93	93	89	0	88	100	93	93	93	98	100	100	94.8	
			int points	0	0	0	0	0	0	1	0	0	0	1	1	1	4	
			ext points	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	5.5
	The Candy Shoppe	B-INNER-W	score	95	93	91	86	91	93	74	84	85	95	89	95	88.8		
			int points	0	0	0	0	0	0	0	0	0	0	0	0	0	0	

PVC Customer Service Report

CY 2016



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Bar	84.3	83.8	83.8	83.8	83.8	83.8	83.8	83.8	82.0	82.0	82.0	82.0	82.0
Casual Dining Bar	92.1	83.7	83.7	83.7	83.7	83.7	83.7	83.7	88.3	88.3	88.3	88.3	88.3
Food Court	92.7	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6
Newsstand	91.0	83.5	83.5	83.5	83.5	83.5	83.5	83.5	88.6	88.6	88.6	88.6	88.6
Quick Serve	93.3	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.4	90.4	90.4	90.4	90.4
Quick Serve Alcohol	95.2	89.3	89.3	89.3	89.3	89.3	89.3	89.3	91.2	91.2	91.2	91.2	91.2
Snack	93.5	87.9	87.9	87.9	87.9	87.9	87.9	87.9	87.7	87.7	87.7	87.7	87.7
Specialty Coffee	93.2	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0
Specialty Retail	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	83.6	83.6	83.6	83.6	83.6
Convenience Retail	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	87.9	87.9	87.9	87.9	87.9
Duty Free	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	94.5	94.5	94.5	94.5	94.5

New Category	Reporting Name	Merchant Zone	Score	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	2016 Average & Totals	
Snack	The Candy Shoppe	B-INNER-W	ext points	0.5	0.5	0.5	0	0.5	0.5	0	0	0	0.5	0.5	0.5	4	
	Wetzel's Pretzels	B-OUTER-W	score	98	91	100	85	98	95	95	93	88	85	93	95	92.8	
			int points	1	0	1	0	1	0	0	0	0	0	0	0	0	3
Specialty Coffee	Ben & Jerry's / Caribou Coffee	A-CENTER-E	ext points	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	5
			score	100	100	96	98	100	98	95	93	98	89	98	98	98	96.9
			int points	1	1	0	1	1	1	0	0	1	0	1	1	1	8
	Caribou Coffee	C-INNER-W	ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	5.5
			score	100	94	100	100	100	91	100	98	98	96	98	90	90	97.8
			int points	1	0	1	1	1	0	1	1	1	1	1	1	0	10
		B-MEZZ	ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	6
			score	98	100	98	100	98	94	98	100	100	100	100	98	100	98.5
			int points	1	1	1	1	1	1	1	1	1	1	1	1	1	12
	Dazbog Coffee	C-INNER-E	ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	6
			score	92	92	94	96	98	80	96	92	96	96	96	84	92	91.7
			int points	0	0	0	0	1	0	1	0	0	0	1	0	0	3
	Happy Cakes & Allegro Coffee	C-OUTER-W	ext points	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0	0.5	4.5
			score	90	92	90	75	98	90	94	90	88	92	79	75	75	88.1
			int points	0	0	0	0	1	0	0	0	0	0	0	0	0	1
	Rocky Mountain Café	B-OUTER-W	ext points	0.5	0.5	0.5	0	0.5	0.5	0.5	0	0	0	0.5	0	0	3.5
			score	92	94	90	82	96	92	90	85	85	76	77	94	94	86.3
			int points	0	0	0	0	0	0	0	0	0	0	0	0	1	0
	Starbuck's (in-line)	B-RJF-E	ext points	0.5	0.5	0.5	0	0.5	0.5	0.5	0	0	0	0	0	0.5	3
			score	94	98	98	91	96	96	85	94	92	94	94	90	90	93.8
int points			0	1	1	0	0	1	0	1	0	0	0	0	0	4	
Starbuck's (kiosk)	B-RJF-E	ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0	5.5	
		score	94	92	94	91	92	89	96	90	94	98	92	93	93	92.8	
		int points	0	0	0	0	0	0	1	0	0	1	0	0	0	2	
Coffee Bean & Tea Leaf	C-OUTER-W	ext points	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0	0.5	0.5	0.5	0.5	5	
		score	92	96	96	96	92	92	92	94	94	90	90	90	90	92.8	

PVC Customer Service Report

CY 2016



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Below are the peer airport benchmark scores that a Concession must exceed in order to win the external points

Bar	84.3	83.8	83.8	83.8	83.8	83.8	83.8	83.8	82.0	82.0	82.0	82.0	82.0
Casual Dining Bar	92.1	83.7	83.7	83.7	83.7	83.7	83.7	83.7	88.3	88.3	88.3	88.3	88.3
Food Court	92.7	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6
Newsstand	91.0	83.5	83.5	83.5	83.5	83.5	83.5	83.5	88.6	88.6	88.6	88.6	88.6
Quick Serve	93.3	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.4	90.4	90.4	90.4	90.4
Quick Serve Alcohol	95.2	89.3	89.3	89.3	89.3	89.3	89.3	89.3	91.2	91.2	91.2	91.2	91.2
Snack	93.5	87.9	87.9	87.9	87.9	87.9	87.9	87.9	87.7	87.7	87.7	87.7	87.7
Specialty Coffee	93.2	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0
Specialty Retail	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	83.6	83.6	83.6	83.6	83.6
Convenience Retail	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	87.9	87.9	87.9	87.9	87.9
Duty Free	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	94.5	94.5	94.5	94.5	94.5

New Category	Reporting Name	Merchant Zone	Score	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	2016 Average & Totals		
Specialty Coffee	Coffee Bean & Tea Leaf	C-OUTER-W	int points	0	0	0	0	0	0	0	1	0	0	0	0	1		
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0	0	4.5
Specialty Retail	Body Shop	C-CENTER-E	score	95	92	92	89	89	98	67	98	98	98	89	94	91.2		
			int points	1	0	0	1	0	1	0	1	1	1	1	0	1	6	
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	5.5
			score	79	87	81	98	92	92	79	98	92	92	92	89	95	89.0	
	Earth Spirit	B-INNER-E	int points	0	0	0	1	0	0	0	1	1	0	0	0	1	3	
			ext points	0	0.5	0	0.5	0.5	0.5	0	0.5	0	0.5	0.5	0.5	0.5	0.5	4.5
			score	98	98	98	84	92	98	89	81	84	84	93	92	92	91.0	
			int points	1	1	1	0	0	1	1	0	0	0	0	0	0	5	
	Esavvy	C-INNER-W	ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	5.5
			score	81	92	98	98	100	95	91	89	89	93	88	98	91.8		
			int points	0	0	1	1	1	1	1	0	0	1	0	1	0	1	6
			ext points	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	5.5
	Gifts in Flight	C-CENTER-E	score	92	98	92	78	76	75	81	94	72	87	89	75	85.3		
			int points	0	1	0	0	0	0	0	1	0	0	0	0	0	2	
			ext points	0.5	0.5	0.5	0	0	0	0	0.5	0	0.5	0	0.5	0	3.5	
			score	66	92	87	59	81	72	98	92	69	67	85	85	85	79.4	
	Greetings from Colorful Colorado	B-INNER-E	int points	0	0	0	0	0	0	1	0	0	0	0	0	0	1	
			ext points	0	0.5	0.5	0	0	0	0.5	0.5	0	0	0.5	0.5	0.5	3	
			score	98	98	98	93	92	87	81	89	89	100	100	95	93.8		
			int points	1	1	1	1	0	0	0	0	0	0	1	1	1	7	
	Harley Davidson	B-MEZZ	ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	5.5
			score	89	73	98	89	95	98	49	84	84	75	95	89	85.3		
			int points	0	0	1	1	1	1	0	0	0	0	1	0	0	6	
			ext points	0.5	0	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0	0.5	0.5	4.5	
In Motion Entertainment	B-MEZZ	score	100	98	98	92	87	87	91	95	92	89	93	100	92.9			
		int points	1	1	1	1	0	0	1	1	1	1	0	0	1	7		
		ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	6		

PVC Customer Service Report

CY 2016



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Bar	84.3	83.8	83.8	83.8	83.8	83.8	83.8	83.8	82.0	82.0	82.0	82.0	82.0
Casual Dining Bar	92.1	83.7	83.7	83.7	83.7	83.7	83.7	83.7	88.3	88.3	88.3	88.3	88.3
Food Court	92.7	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6
Newsstand	91.0	83.5	83.5	83.5	83.5	83.5	83.5	83.5	88.6	88.6	88.6	88.6	88.6
Quick Serve	93.3	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.4	90.4	90.4	90.4	90.4
Quick Serve Alcohol	95.2	89.3	89.3	89.3	89.3	89.3	89.3	89.3	91.2	91.2	91.2	91.2	91.2
Snack	93.5	87.9	87.9	87.9	87.9	87.9	87.9	87.9	87.7	87.7	87.7	87.7	87.7
Specialty Coffee	93.2	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0
Specialty Retail	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	83.6	83.6	83.6	83.6	83.6
Convenience Retail	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	87.9	87.9	87.9	87.9	87.9
Duty Free	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	94.5	94.5	94.5	94.5	94.5

New Category	Reporting Name	Merchant Zone	Score	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	2016 Average & Totals	
Specialty Retail	In Motion Entertainment	B-CENTER-W	score	89	92	98	81	93	98	98	98	98	100	85	92	92.9	
			int points	0	0	1	0	1	1	1	1	1	1	1	0	0	7
			ext points	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5
	Johnston & Murphy	B-CENTER-E	score	85	84	95	98	100	100	95	81	89	87	92	89	89	91.5
			int points	0	0	1	1	1	1	0	0	0	0	0	0	0	5
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	5.5
	Kazoo Toys	B-MEZZ	score	100	84	92	92	75	95	81	93	98	75	88	84	84	88.4
			int points	1	0	0	1	0	1	0	0	0	1	0	0	0	4
			ext points	0.5	0.5	0.5	0.5	0	0.5	0	0.5	0.5	0.5	0	0.5	0.5	4.5
	Liberty Duty Free	A-CENTER-W	score	89	69	87	87	0	0	0	0	0	0	0	0	0	83.0
			int points	0	0	0	0	0	0	0	0	0	0	0	0	0	0
			ext points	0.5	0	0.5	0.5	0	0	0	0	0	0	0	0	0	1.5
		B-CENTER-E	score	100	0	0	0	0	0	0	0	0	0	0	0	0	100.0
			int points	1	0	0	0	0	0	0	0	0	0	0	0	0	1
			ext points	0.5	0	0	0	0	0	0	0	0	0	0	0	0	0.5
	MAC	B-CENTER-W	score	95	100	94	98	91	100	79	100	92	98	95	93	93	94.8
			int points	1	1	0	1	0	1	0	1	1	1	1	0	0	9
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	5.5
	Mosaic Gallery	B-CENTER-W	score	87	95	89	73	88	100	87	92	75	100	93	87	87	89.3
			int points	0	1	0	0	0	1	0	0	0	0	1	0	0	3
ext points			0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	5	
Radio Road/Fly Babies	A-CENTER-W	score	89	76	95	89	90	79	67	79	95	93	98	95	95	87.3	
		int points	0	0	1	1	0	0	0	0	0	1	1	1	1	6	
		ext points	0.5	0	0.5	0.5	0.5	0	0	0	0	0.5	0.5	0.5	0.5	4	
Spirit of the Red Horse	A-CENTER-E	score	92	84	76	87	95	79	79	95	91	89	75	73	73	84.8	
		int points	0	0	0	0	1	0	0	1	0	0	0	0	0	2	
		ext points	0.5	0.5	0	0.5	0.5	0	0	0.5	0.5	0.5	0	0	0	3.5	
Sunglass Hut	B-MEZZ	score	92	89	92	89	87	92	75	100	84	84	98	89	89	90.0	
		int points	0	0	0	1	0	0	0	1	0	0	1	0	0	4	

PVC Customer Service Report

CY 2016



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Bar	84.3	83.8	83.8	83.8	83.8	83.8	83.8	83.8	82.0	82.0	82.0	82.0	82.0
Casual Dining Bar	92.1	83.7	83.7	83.7	83.7	83.7	83.7	83.7	88.3	88.3	88.3	88.3	88.3
Food Court	92.7	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6
Newsstand	91.0	83.5	83.5	83.5	83.5	83.5	83.5	83.5	88.6	88.6	88.6	88.6	88.6
Quick Serve	93.3	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.4	90.4	90.4	90.4	90.4
Quick Serve Alcohol	95.2	89.3	89.3	89.3	89.3	89.3	89.3	89.3	91.2	91.2	91.2	91.2	91.2
Snack	93.5	87.9	87.9	87.9	87.9	87.9	87.9	87.9	87.7	87.7	87.7	87.7	87.7
Specialty Coffee	93.2	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0
Specialty Retail	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	83.6	83.6	83.6	83.6	83.6
Convenience Retail	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	87.9	87.9	87.9	87.9	87.9
Duty Free	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	94.5	94.5	94.5	94.5	94.5

New Category	Reporting Name	Merchant Zone	Score	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	2016 Average & Totals	
Specialty Retail	Sunglass Hut	B-MEZZ	ext points	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	5.5	
	Tags Evolution	B-INNER-W	score	98	81	89	76	89	87	98	92	93	84	87	73	88.4	
			int points	1	0	0	0	0	0	1	0	1	0	0	0	3	
			ext points	0.5	0	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	5	
	Tattered Cover Bookstore	A-CENTER-E	score	89	65	89	69	87	86	81	85	87	87	67	84	79.9	
			int points	0	0	0	0	0	0	0	0	0	0	0	0	0	
			ext points	0.5	0	0.5	0	0.5	0.5	0	0.5	0.5	0.5	0	0.5	3.5	
		B-CENTER-W	score	73	69	92	61	54	59	73	87	73	85	81	71	74.0	
			int points	0	0	0	0	0	0	0	0	0	0	0	0	0	
			ext points	0	0	0.5	0	0	0	0	0.5	0	0.5	0	0	1.5	
		C-CENTER-E	score	83	88	76	85	80	80	80	85	71	91	91	94	83.4	
			int points	0	0	0	0	0	0	0	0	0	0	0	1	0	
			ext points	0.5	0.5	0	0.5	0	0	0	0.5	0	0.5	0.5	0.5	3.5	
		Tuleh Ruche	B-CENTER-E	score	65	67	79	73	94	65	92	89	81	95	98	92	83.0
			int points	0	0	0	0	1	0	1	0	0	1	1	0	5	
			ext points	0	0	0	0	0.5	0	0.5	0.5	0	0.5	0.5	0.5	3	
		Way Out West	C-CENTER-E	score	98	98	100	93	100	100	89	89	86	92	95	100	94.6
			int points	1	1	1	1	1	1	1	1	0	0	1	1	9	
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	6	
		Flight Stop	A-INNER-W	score	87	76	98	73	79	72	65	79	98	85	85	92	81.8
			int points	0	0	1	0	0	0	0	0	0	1	0	0	2	
			ext points	0.5	0	0.5	0	0	0	0	0	0	0.5	0.5	0.5	3	
		Time Travel	B-MEZZ	score	95	94	92	72	98	95	89	96	92	89	98	89	92.3
		int points	1	1	0	0	1	1	1	1	1	1	0	1	9		
		ext points	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	5.5		
	Victoria's Secret	B-MEZZ	score	79	89	94	86	89	81	85	84	89	87	89	81	86.8	
		int points	0	0	0	0	0	0	0	0	0	0	0	0	0		
		ext points	0	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0	5		
	No Boundaries	C-OUTER-W	score	95	71	84	86	89	89	81	89	85	71	94	89	85.7	

PVC Customer Service Report

CY 2016



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Bar	84.3	83.8	83.8	83.8	83.8	83.8	83.8	83.8	82.0	82.0	82.0	82.0	82.0	82.0
Casual Dining Bar	92.1	83.7	83.7	83.7	83.7	83.7	83.7	83.7	88.3	88.3	88.3	88.3	88.3	88.3
Food Court	92.7	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6
Newsstand	91.0	83.5	83.5	83.5	83.5	83.5	83.5	83.5	88.6	88.6	88.6	88.6	88.6	88.6
Quick Serve	93.3	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.4	90.4	90.4	90.4	90.4	90.4
Quick Serve Alcohol	95.2	89.3	89.3	89.3	89.3	89.3	89.3	89.3	91.2	91.2	91.2	91.2	91.2	91.2
Snack	93.5	87.9	87.9	87.9	87.9	87.9	87.9	87.9	87.7	87.7	87.7	87.7	87.7	87.7
Specialty Coffee	93.2	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0	90.0
Specialty Retail	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	83.6	83.6	83.6	83.6	83.6	83.6
Convenience Retail	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	87.9	87.9	87.9	87.9	87.9	87.9
Duty Free	87.3	82.9	82.9	82.9	82.9	82.9	82.9	82.9	94.5	94.5	94.5	94.5	94.5	94.5

New Category	Reporting Name	Merchant Zone	Score	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	2016 Average & Totals		
Specialty Retail	No Boundaries	C-OUTER-W	int points	1	0	0	0	0	0	0	0	0	0	1	0	3		
			ext points	0.5	0	0.5	0.5	0.5	0.5	0	0.5	0.5	0	0.5	0.5	0.5	4.5	
	Kiehl's and Urban Decay	C-CENTER-E	score	0	98	95	89	100	78	93	89	95	87	89	95	91.1		
			int points	0	1	1	1	1	0	1	0	1	0	0	1	6		
	Misura, Crislu, Tumi	B-CENTER-W	ext points	0	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	5	
			score	0	0	0	79	81.7	79.3	88	79.5	81.3	96	91	97.33333333	85.2		
Duty Free	Duty Free	A-CENTER-W	int points	0	0	0	0	0	0	0	0	0	1	0	1	1		
			ext points	0	0	0	0	0	0	0.5	0	0	0	0.5	0.5	2		
		B-MEZZ	score	0	0	84	76	82	82	78	86	86	76	76	86	90	81.2	
			int points	0	0	0	0	0	0	1	1	0	1	1	1	1	5	
		B-MEZZ	ext points	0	0	0.5	0	0	0	0	0	0	0	0	0	0	0	0.5
			score	0	0	87	86	92	86	74	86	74	86	80	64	75	78	80.5
B-MEZZ	int points	0	0	1	1	1	1	1	0	1	1	0	0	0	0	6		
	ext points	0	0	0.5	0.5	0.5	0.5	0.5	0.5	0	0	0	0	0	0	2.0		