

PVC Customer Service Report

CY 2018



Below are the peer airport benchmark scores that a Concession must exceed in order to win the external points

Oct. '18 Grey denotes temporary external benchmark points to be replaced by new round of peer airport shops

Bar	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3
Casual Dining Bar	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1
Food Court	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6
Newsstand	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7
Quick Serve	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6
Quick Serve Alcohol	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2
Snack	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9
Specialty Coffee	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4
Specialty Retail	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4
Convenience Retail	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5
Duty Free	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0

2018-active TRUE

New Category	Reporting Name	Merchant Zone	Score	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Sum of Nov-18	Sum of Dec-18	2018 Average & Totals	
Bar	Cru Winebar	B-OUTER-E	score	73	92	87	91	81	79	98	87	86	95	82	85	86.3	
			int points	0	1	0	1	0	1	1	0	1	0	1	0	0	5
			ext points	0	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5
	Lounge 5280	B-MEZZ	score	90	90	100	85	90	84	87	85	83	91	100	93	89.8	
			int points	1	1	1	0	1	0	0	0	0	1	1	1	1	7
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5
	Vino Volo	A-INNER-E	score	82	77	69	75	85	84	84	83	84	72	82	89	80.5	
			int points	0	0	0	0	0	0	0	0	0	0	0	0	0	0
			ext points	0.5	0	0	0	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	4
		C-INNER-E	score	72	85	91	73	83	82	95	95	85	80	90	74	83.8	
			int points	0	0	1	0	0	0	0	1	0	0	1	0	3	
			ext points	0	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	4.5
Tapas Sky Bar	C-OUTER-W	score	71	84	74	88	83	92	86	85	90	56	78	83	80.8		
		int points	0	0	0	0	0	1	0	0	1	0	0	0	2		
		ext points	0	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0	0.5	4	
Coors Silver Bullet	C-OUTER-W	score	94	90	87	89	90	94	96	83	89	89	85	96	90.2		
		int points	1	1	0	1	1	1	1	0	1	0	0	1	8		
		ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	6	
Casual Dining Bar	Aviator's BBQ	B-MEZZ	score	86	82	83	84	92	79	87	74	82	90	82	90	84.3	
			int points	0	0	0	0	1	0	0	0	0	1	0	0	2	
			ext points	0.5	0.5	0.5	0.5	0.5	0	0.5	0	0.5	0.5	0.5	0.5	0.5	5
	Cantina Grill	B-MEZZ	score	93	89	78	86	84	83	69	78	82	88	82	79	82.6	
			int points	1	0	0	1	0	0	0	0	0	1	0	0	3	
			ext points	0.5	0.5	0	0.5	0.5	0.5	0	0	0.5	0.5	0.5	0	4	
	Colorado Sports Bar & Grille	B-INNER-W	score	89	90	77	79	0	0	0	0	0	0	0	0	83.8	
			int points	1	1	0	0	0	0	0	0	0	0	0	0	2	

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Bar	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3
Casual Dining Bar	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1
Food Court	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6
Newsstand	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7
Quick Serve	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6
Quick Serve Alcohol	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2
Snack	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9
Specialty Coffee	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4
Specialty Retail	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4
Convenience Retail	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5
Duty Free	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0

2018-active TRUE

New Category	Reporting Name	Merchant Zone	Score	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Sum of Nov-18	Sum of Dec-18	2018 Average & Totals
Casual Dining Bar	Colorado Sports Bar & Grille	B-INNER-W	ext points	0.5	0.5	0	0	0	0	0	0	0	0	0	0	1
			score	82	97	92	81	87	68	84	87	69	88	72	82	82.4
	Denver Chop House & Brewery	A-CENTER-W	int points	0	1	1	0	0	0	0	1	0	1	0	0	4
			ext points	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0	0.5	0	0.5	4.5
			score	92	91	100	82	88	80	91	95	91	88	99	93	90.8
	Elway's	B-CENTER-W	int points	1	1	1	0	0	0	1	1	1	1	1	1	9
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	6
			score	89	87	89	87	79	83	82	77	87	85	83	84	84.3
	Jimmy's Bistro	A-CENTER-W	int points	1	0	0	1	0	0	0	0	1	0	0	0	3
			ext points	0.5	0.5	0.5	0.5	0	0.5	0.5	0	0.5	0.5	0.5	0.5	5
			score	61	0	0	0	0	0	0	0	0	0	0	0	61.0
	Lefty's Colorado Trail Grille	A-INNER-E	int points	0	0	0	0	0	0	0	0	0	0	0	0	0
			ext points	0	0	0	0	0	0	0	0	0	0	0	0	0
			score	82	83	92	77	91	89	89	86	84	67	85	93	84.8
	Mesa Verde Lounge	A-MEZZ	int points	0	0	1	0	0	1	1	0	0	0	0	1	4
			ext points	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	5
			score	63	74	75	95	92	85	89	78	78	82	90	62	80.3
	New Belgium Hub	B-RJF-E	int points	0	0	0	1	1	0	1	0	0	0	1	0	4
			ext points	0	0	0	0.5	0.5	0.5	0.5	0	0	0.5	0.5	0	3
			score	87	89	92	82	82	89	95	80	90	64	86	88	85.3
	Pour La France	B-CENTER-W	int points	0	0	1	0	0	1	1	0	1	0	0	0	4
ext points			0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	5.5	
score			80	80	0	0	0	0	0	0	0	0	0	0	80.0	
Rockbottom Brewery	C-INNER-W	int points	0	0	0	0	0	0	0	0	0	0	0	0	0	
		ext points	0.5	0.5	0	0	0	0	0	0	0	0	0	0	1	
		score	84	84	83	84	98	95	89	82	81	91	72	65	84.0	
Root Down	C-CENTER-E	int points	0	0	0	0	0	0	0	0	0	0	0	0	0	
		ext points	0.5	0.5	0	0	0	0	0	0	0	0	0	0	1	
		score	84	84	83	84	98	95	89	82	81	91	72	65	84.0	

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Casual Dining Bar	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1
Food Court	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6
Newsstand	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7
Quick Serve	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6
Quick Serve Alcohol	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2
Snack	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9
Specialty Coffee	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4
Specialty Retail	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4
Convenience Retail	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5
Duty Free	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0

2018-active TRUE

New Category	Reporting Name	Merchant Zone	Score	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Sum of Nov-18	Sum of Dec-18	2018 Average & Totals	
Casual Dining Bar	Root Down	C-CENTER-E	int points	0	0	0	0	1	1	1	0	0	1	0	0	4	
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0	5
	Smokin' Bear / Timberline / Einstein's	C-CENTER-W	score	87.5	89.5	77	84.5	41	93.5	46.5	96.5	45	81.5	49	92	73.6	
			int points	0	1	0	0	0	1	0	1	0	0	0	1	4	
			ext points	0.5	0.5	0	0.5	0	0.5	0	0.5	0	0.5	0	0.5	0	3.5
			score	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0
	Smash Burgers & Bar	B-INNER-E	int points	0	0	0	0	0	0	0	0	0	0	0	0	0	0
			ext points	0	0	0	0	0	0	0	0	0	0	0	0	0	0
			score	81	86	83	85	57	77	83	76	87	82	89	84	80.8	
		C-INNER-E	int points	0	0	0	1	0	0	0	0	1	0	1	0	3	
ext points			0.5	0.5	0.5	0.5	0	0	0.5	0	0.5	0.5	0.5	0.5	0.5	4.5	
score			73	86	85	76	96	72	76	84	84	89	84	89	82.8		
Convenience Retail	CNBC	C-OUTER-W	int points	0	0	0	0	1	0	0	0	0	1	0	1	3	
			ext points	0	0.5	0.5	0	0.5	0	0	0.5	0.5	0.5	0.5	0.5	4	
			score	89	61	85	82	87	82	87	81	69	89	70	82	80.3	
	Hudson	A-INNER-E	int points	1	0	0	0	0	0	1	0	0	0	1	0	3	
			ext points	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0	0.5	4.5
			score	71	85	81	86	88	90	71	88	89	78	72	81	81.7	
		B-OUTER-E	int points	0	0	0	1	0	1	0	1	1	0	0	0	4	
			ext points	0	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0	0	0	0.5	4
			score	88	96	84	73	90	90	77	86	91	82	85	86	85.7	
	B-OUTER-W	int points	1	1	0	0	1	1	0	0	0	1	0	1	0	6	
		ext points	0.5	0.5	0.5	0	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	5	
		score	80	77	77	53	77	83	65	84	88	87	62	86	76.6		
		int points	0	0	0	0	0	0	0	0	0	0	1	0	0	1	
		ext points	0.5	0	0	0	0	0	0	0.5	0	0.5	0.5	0.5	0	0.5	3

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Casual Dining Bar	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1
Food Court	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6
Newsstand	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7
Quick Serve	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6
Quick Serve Alcohol	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2
Snack	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9
Specialty Coffee	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4
Specialty Retail	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4
Convenience Retail	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5
Duty Free	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0

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Convenience Retail	SaySiBon/Auntie Anne's	C-OUTER-W	score	83.5	87.5	88.5	85.5	88.5	89.5	84	80.5	88.5	83.5	79.5	88	85.6	
			int points	0	1	1	1	0	0	1	0	0	0	0	0	0	4
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5
	Flight Stop	A-INNER-W	score	76	78	89	81	78	88	84	86	84	80	85	88	83.1	
			int points	0	0	1	0	0	0	1	0	0	0	0	1	0	3
			ext points	0	0	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5
	Larimer Street Market	B-INNER-E	score	0	0	0	0	0	0	0	0	90	89	85	94	91	89.8
			int points	0	0	0	0	0	0	0	0	1	1	0	1	1	4
			ext points	0	0	0	0	0	0	0	0	0.5	0.5	0.5	0.5	0.5	0.5
	Sky Market (B31)	B-INNER-W	score	0	0	0	0	0	0	0	0	0	0	0	0	83	83.0
			int points	0	0	0	0	0	0	0	0	0	0	0	0	0	0
			ext points	0	0	0	0	0	0	0	0	0	0	0	0	0.5	0.5
The Arts District Market	C-INNER-W	score	0	0	0	0	0	0	0	0	92	69	83	82	91	83.4	
		int points	0	0	0	0	0	0	0	0	1	0	0	0	1	2	
		ext points	0	0	0	0	0	0	0	0	0.5	0	0.5	0.5	0.5	0.5	2
Newsstand	Connections Newsstand	B-RJF-E	score	83	88	88	94	92	82	92	88	88	96	97	83	89.3	
			int points	0	0	0	1	1	0	1	1	1	1	1	1	1	8
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5
	Newsstand (Peak Concepts)	B-INNER-W	score	86	89	76	67	75	79	90	77	68	83	83	63	78.0	
			int points	0	1	0	0	0	0	0	0	0	0	0	0	0	1
			ext points	0.5	0.5	0	0	0	0.5	0.5	0.5	0.5	0	0.5	0.5	0	0
	Peak News & Gifts	A-CENTER-E	score	73	75	96	85	76	87	83	60	86	84	86	81	81.0	
			int points	0	0	1	0	0	0	0	0	0	0	0	0	0	1
		C-CENTER-E	score	85	68	65	82	89	90	86	66	79	69	82	70	77.6	
int points	0	0	0	0	0	1	0	0	0	0	0	0	0	0	1		

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Bar	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3
Casual Dining Bar	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1
Food Court	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6
Newsstand	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7
Quick Serve	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6
Quick Serve Alcohol	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2
Snack	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9
Specialty Coffee	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4
Specialty Retail	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4
Convenience Retail	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5
Duty Free	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0

2018-active TRUE

New Category	Reporting Name	Merchant Zone	Score	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Sum of Nov-18	Sum of Dec-18	2018 Average & Totals	
Newsstand	Peak News & Gifts	C-CENTER-E	ext points	0.5	0	0	0.5	0.5	0.5	0.5	0	0.5	0	0.5	0	3.5	
		B-CENTER-W	score	89	72	79	82	58	79	73	75	84	70	86	81	77.3	
			int points	1	0	0	0	0	0	0	0	0	0	0	0	0	1
Quick Serve	Heidi's Brooklyn Deli	B-RJF-E	ext points	0.5	0	0.5	0.5	0	0.5	0	0	0.5	0	0.5	0.5	3.5	
			score	84	83	87	76	78	68	64	84	86	85	83	77	79.6	
			int points	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	KFC / Pizza Hut	A-CENTER-E	ext points	0.5	0.5	0.5	0	0.5	0	0	0	0.5	0.5	0.5	0.5	0.5	4.5
			score	78	79	86	73	79	84	82	92	86	90	83	87	83.3	
			int points	0	0	0	0	0	0	0	1	0	1	0	0	0	2
	McDonald's	A-CENTER-E	ext points	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	5.5
			score	73	90	85	90	84	76	77	83	79	84	92	88	83.4	
			int points	0	1	0	1	0	0	0	0	0	0	0	1	1	4
		B-CENTER-E	ext points	0	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	5
			score	81	79	92	88	94	78	80	87	69	93	84	87	84.3	
			int points	0	0	1	1	1	0	0	1	0	1	0	0	0	5
		C-CENTER-W	ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	5.5
			score	87	75	94	88	77	82	84	81	87	89	77	82	83.6	
			int points	1	0	1	1	0	0	0	0	1	0	0	0	0	4
Mod Market	B-CENTER-E	ext points	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	5.5	
		score	85	89	86	81	91	74	79	69	77	87	90	85	82.8		
		int points	0	1	0	0	1	0	0	0	0	0	1	0	0	3	
	C-OUTER-W	ext points	0.5	0.5	0.5	0.5	0.5	0	0.5	0	0.5	0.5	0.5	0.5	0.5	5	
		score	86	72	89	85	96	82	73	86	82	90	86	89	84.7		
		int points	1	0	0	0	1	0	0	0	0	1	0	1	0	4	
Panda Express	A-CENTER-E	ext points	0.5	0	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	5	
		score	89	87	88	86	74	88	86	80	79	95	86	87	85.4		
		int points	0	0	0	0	0	0	0	0	0	0	0	0	0	0	

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Oct. '18 Grey denotes temporary external benchmark points to be replaced by new round of peer airport shops

Bar	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3
Casual Dining Bar	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1
Food Court	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6
Newsstand	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7
Quick Serve	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6
Quick Serve Alcohol	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2
Snack	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9
Specialty Coffee	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4
Specialty Retail	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4
Convenience Retail	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5
Duty Free	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0

2018-active TRUE

New Category	Reporting Name	Merchant Zone	Score	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Sum of Nov-18	Sum of Dec-18	2018 Average & Totals	
Quick Serve	Panda Express	A-CENTER-E	int points	1	0	0	0	0	1	1	0	0	1	0	0	4	
			ext points	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	5.5
	Pizza Hut Express/Haagen Daz	B-OUTER-W	score	89	86	84	93	86	76	78	84	83	85	70	85	83.3	
			int points	1	0	0	1	0	0	0	0	0	0	0	0	0	2
	Sara Lee / Colombo Frozen Yogurt	B-OUTER-E	ext points	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0	0.5	5
			score	79	84	84	81	87	85	93	95	90	98	87	87	87	87.5
	Schlotzsky's	A-INNER-E	int points	0	0	0	0	0	1	1	1	1	1	1	0	0	5
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5
	Villa Pizza	C-CENTER-W	score	84	0	0	0	0	0	0	0	0	0	0	0	0	84.0
			int points	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Woody Creek Bakery & Café	C-INNER-E	ext points	0.5	0	0	0	0	0	0	0	0	0	0	0	0	0.5
			score	87	97	81	89	96	85	85	93	91	89	93	93	90	89.7
	Big Bowl Magic Pan	C-OUTER-W	int points	1	1	0	1	1	1	0	1	1	1	0	1	1	9
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5
	Chick-Fil-A	B-CENTER-E	score	73	85	91	77	65	89	96	85	91	85	96	88	85.1	
			int points	0	0	1	0	0	1	1	0	1	0	1	1	1	6
	Snarfs	A-OUTER-W	ext points	0	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	5
			score	84	84	94	82	89	56	86	85	62	82	88	82	82	81.2
	Chick-Fil-A	B-CENTER-E	int points	0	0	1	0	0	0	1	0	0	0	0	1	0	3
			ext points	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5
	Snarfs	A-OUTER-W	score	85	88	89	85	78	76	82	87	83	85	85	85	83	83.8
			int points	0	1	0	0	0	0	0	1	0	0	0	0	0	2
	Snarfs	A-OUTER-W	ext points	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	5.5
			score	0	0	0	0	0	0	0	90	90	100	86	94	92.0	
Snarfs	A-OUTER-W	int points	0	0	0	0	0	0	0	0	1	1	1	0	1	4	
		ext points	0	0	0	0	0	0	0	0	0.5	0.5	0.5	0.5	0.5	2.5	

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Bar	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3
Casual Dining Bar	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1
Food Court	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6
Newsstand	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7
Quick Serve	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6
Quick Serve Alcohol	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2
Snack	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9
Specialty Coffee	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4
Specialty Retail	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4
Convenience Retail	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5
Duty Free	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0

2018-active TRUE

New Category	Reporting Name	Merchant Zone	Score	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Sum of Nov-18	Sum of Dec-18	2018 Average & Totals	
Quick Serve Alcohol	City Wok	B-MEZZ	score	58	94	86	96	91	90	59	87	89	98	96	72	84.7	
			int points	0	1	0	1	0	0	0	0	0	0	1	1	0	4
			ext points	0	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0	4.5
	Etai's Café	B-OUTER-W	score	88	95	88	90	87	97	91	94	86	89	87	83	89.6	
			int points	0	1	0	0	0	1	0	1	0	1	0	0	4	
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	6
	Que Bueno! Mexican Grille	B-OUTER-E	score	89	93	95	95	89	100	94	92	96	83	96	90	92.7	
			int points	1	0	1	0	0	1	1	1	1	0	1	1	8	
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	6
	Quizno's / Blue Sky Bar / Lavazza	A-INNER-W	score	85.5	88	92	92	87.5	91	89	86	94.5	89	92.5	89.5	89.7	
			int points	0	0	1	0	0	0	0	0	0	1	0	1	3	
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	6
Steve's Snappin' Dogs	B-OUTER-W	score	91	0	89	93	96	93	89	81	96	88	94	90	90.9		
		int points	1	0	0	0	1	0	0	0	1	0	0	1	4		
		ext points	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	5.5	
Tamales by La Casita	C-CENTER-W	score	85	91	92	91	76	94	90	80	79	89	99	88	87.8		
		int points	0	0	1	0	0	0	0	0	0	1	1	0	3		
		ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	6	
Wolfgang Puck	B-MEZZ	score	82	91	87	98	86	89	82	89	94	85	92	89	88.7		
		int points	0	0	0	1	0	0	0	0	0	0	0	0	1		
		ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	6	
Woody Creek Bakery & Café	B-MEZZ	score	86	83	91	96	100	85	94	88	87	82	88	85	88.8		
		int points	0	0	0	1	1	0	1	0	0	0	0	0	3		
		ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	6	
Denver Central Market	A-INNER-E	score	0	0	0	0	0	0	0	0	0	0	0	87	87.0		
		int points	0	0	0	0	0	0	0	0	0	0	0	0	0		

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Bar	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3
Casual Dining Bar	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1
Food Court	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6
Newsstand	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7
Quick Serve	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6
Quick Serve Alcohol	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2
Snack	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9
Specialty Coffee	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4
Specialty Retail	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4
Convenience Retail	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5
Duty Free	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0

2018-active TRUE

New Category	Reporting Name	Merchant Zone	Score	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Sum of Nov-18	Sum of Dec-18	2018 Average & Totals	
Quick Serve Alcohol	Denver Central Market	A-INNER-E	ext points	0	0	0	0	0	0	0	0	0	0	0	0.5	0.5	
Snack	Dunkin Donuts	A-CENTER-W	score	86	83	87	87	82	95	90	83	77	85	92	80	85.6	
			int points	0	0	0	1	0	1	1	0	0	0	0	0	0	3
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0
	Hope's Country Fresh Cookies	A-CENTER-E	score	67	89	94	82	90	0	84	78	83	90	96	84	85.2	
			int points	0	0	1	0	1	0	0	0	0	0	0	1	0	3
			ext points	0	0.5	0.5	0.5	0.5	0	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5
	Jamba Juice	B-MEZZ	score	84	88	84	82	96	86	72	86	97	93	94	93	87.9	
			int points	0	0	0	0	1	0	0	1	1	1	1	1	1	6
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	5.5
		C-INNER-W	score	97	71	68	82	82	82	86	89	94	85	89	87	84.3	
			int points	1	0	0	0	0	0	0	1	0	0	0	0	0	2
			ext points	0.5	0	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	5
	Rocky Mountain Chocolate Factory (East)	B-OUTER-E	score	88	92	79	86	86	88	97	81	97	94	93	86	88.9	
			int points	1	1	0	0	0	1	1	0	1	1	0	0	6	
			ext points	0.5	0.5	0	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	5
	TCBY Yogurt	B-CENTER-E	score	84	90	89	93	78	86	90	83	84	88	92	93	87.5	
			int points	0	1	1	1	0	0	1	0	0	0	0	0	1	5
			ext points	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	5.5
C-CENTER-W		score	93	90	0	0	0	0	0	0	0	0	0	0	0	91.5	
		int points	1	1	0	0	0	0	0	0	0	0	0	0	0	2	
The Candy Shoppe	B-INNER-W	ext points	0.5	0.5	0	0	0	0	0	0	0	0	0	0	0	1	
		score	86	88	74	80	70	0	0	0	0	0	0	0	0	79.6	
		int points	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Wetzel's Pretzels	B-OUTER-W	ext points	0.5	0.5	0	0	0	0	0	0	0	0	0	0	0	1	
		score	88	79	78	71	64	87	81	82	75	80	83	75	78.6		

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Below are the peer airport benchmark scores that a Concession must exceed in order to win the external points

Oct. '18 Grey denotes temporary external benchmark points to be replaced by new round of peer airport shops

Bar	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3
Casual Dining Bar	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1
Food Court	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6
Newsstand	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7
Quick Serve	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6
Quick Serve Alcohol	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2
Snack	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9
Specialty Coffee	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4
Specialty Retail	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4
Convenience Retail	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5
Duty Free	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0

2018-active TRUE

New Category	Reporting Name	Merchant Zone	Score	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Sum of Nov-18	Sum of Dec-18	2018 Average & Totals	
Snack	Wetzel's Pretzels	B-OUTER-W	int points	1	0	0	0	0	0	0	0	0	0	0	0	1	
			ext points	0.5	0	0	0	0	0.5	0	0.5	0	0	0	0.5	0	2
Specialty Coffee	Ben & Jerry's / Caribou Coffee	A-CENTER-E	score	87	85	81	84	92	85	93	73	96	97	82	84	86.6	
			int points	0	1	0	0	1	0	0	0	1	1	0	0	4	
			ext points	0.5	0.5	0	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	5
	Caribou Coffee	C-INNER-W	score	86	81	90	86	85	94	97	97	93	82	96	91	89.8	
			int points	0	0	0	0	0	1	1	1	1	0	1	1	6	
			ext points	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	5.5
		B-MEZZ	score	92	88	93	96	92	97	96	99	91	90	93	89	93.0	
			int points	1	1	1	1	1	1	1	1	1	1	1	0	11	
			ext points	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	6
	Dazbog Coffee	C-INNER-E	score	84	83	79	82	88	86	94	84	84	88	91	97	86.7	
			int points	0	0	0	0	0	0	0	0	0	0	0	1	1	2
			ext points	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	5.5
Happy Cakes & Allegro Coffee	C-OUTER-W	score	100	56	96	88	88	78	85	81	85	90	85	70	83.5		
		int points	1	0	1	1	0	0	0	0	0	0	1	0	4		
		ext points	0.5	0	0.5	0.5	0.5	0	0.5	0	0.5	0.5	0.5	0	4		
Rocky Mountain Café	B-OUTER-W	score	84	84	87	60	81	74	0	79	88	85	76	84	80.2		
		int points	0	0	0	0	0	0	0	0	0	0	0	0	0		
		ext points	0.5	0.5	0.5	0	0	0	0	0	0	0.5	0.5	0	0.5	3	
Starbuck's (in-line)	B-RJF-E	score	94	77	81	92	99	94	88	90	81	86	90	85	88.1		
		int points	1	0	0	1	1	1	0	1	0	0	0	0	5		
		ext points	0.5	0	0	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	4.5	
Starbuck's (kiosk)	B-RJF-E	score	82	82	93	85	89	81	87	89	82	88	91	91	86.7		
		int points	0	0	1	0	0	0	0	0	0	0	1	1	3		
		ext points	0.5	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	5.5	

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Below are the peer airport benchmark scores that a Concession must exceed in order to win the external points

Oct. '18 Grey denotes temporary external benchmark points to be replaced by new round of peer airport shops

Bar	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3
Casual Dining Bar	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1
Food Court	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6
Newsstand	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7
Quick Serve	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6
Quick Serve Alcohol	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2
Snack	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9
Specialty Coffee	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4
Specialty Retail	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4
Convenience Retail	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5
Duty Free	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0

2018-active TRUE

New Category	Reporting Name	Merchant Zone	Score	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Sum of Nov-18	Sum of Dec-18	2018 Average & Totals	
Specialty Coffee	Coffee Bean & Tea Leaf	C-OUTER-W	score	73	93	92	86	84	69	91	85	87	88	91	86	85.4	
			int points	0	1	0	0	0	0	0	0	0	0	0	1	0	2
			ext points	0	0.5	0.5	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5
Starbucks (C Conc.)	C-CENTER-W	score	0	0	0	0	0	0	0	0	0	0	0	90	85	87.5	
		int points	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		ext points	0	0	0	0	0	0	0	0	0	0	0	0.5	0.5	1	
Specialty Retail	Body Shop	C-CENTER-E	score	91	97	80	70	74	72	87	89	96	100	93	93	86.8	
			int points	1	1	0	0	0	1	1	1	1	1	1	1	1	8
			ext points	0.5	0.5	0	0	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5
	Brookstone	B-CENTER-E	score	87	85	88	94	82	81	82	97	68	84	65	88	83.4	
			int points	1	0	0	1	0	1	1	1	0	0	0	0	0	4
			ext points	0.5	0.5	0.5	0.5	0	0	0	0.5	0	0.5	0	0.5	0.5	0.5
	Earth Spirit	B-INNER-E	score	74	56	90	89	83	96	80	79	84	73	92	96	82.7	
			int points	0	0	0	1	0	1	0	0	0	0	1	1	1	4
			ext points	0	0	0.5	0.5	0.5	0.5	0	0	0.5	0	0.5	0.5	0.5	0.5
	Esavvy	C-INNER-W	score	80	0	0	0	0	0	0	0	0	0	0	0	0	80.0
			int points	0	0	0	0	0	0	0	0	0	0	0	0	0	0
			ext points	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Greetings from Colorful Colorado	A-CENTER-W	score	80	96	78	79	76	77	73	74	88	83	88	100	82.7	
			int points	0	1	0	0	0	0	0	0	0	1	0	0	1	3
			ext points	0	0.5	0	0	0	0	0	0	0	0.5	0.5	0.5	0.5	0.5
In Motion Entertainment	B-MEZZ	score	99	61	99	89	94	100	81	94	0	0	0	0	0	89.6	
		int points	1	0	1	1	1	1	0	1	0	0	0	0	0	6	
	B-CENTER-W	score	81	72	96	95	94	93	75	84	84	79	96	81	85.8		
		int points	0	0	1	1	1	1	0	0	0	0	1	0	0	5	

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Bar	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3
Casual Dining Bar	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1
Food Court	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6
Newsstand	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7
Quick Serve	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6
Quick Serve Alcohol	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2
Snack	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9
Specialty Coffee	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4
Specialty Retail	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4
Convenience Retail	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5
Duty Free	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0

2018-active TRUE

New Category	Reporting Name	Merchant Zone	Score	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Sum of Nov-18	Sum of Dec-18	2018 Average & Totals	
Specialty Retail	In Motion Entertainment	B-CENTER-W	ext points	0	0	0.5	0.5	0.5	0.5	0	0.5	0.5	0	0.5	0	3.5	
			score	94	0	0	0	0	0	0	0	0	0	0	0	0	94.0
	Johnston & Murphy	B-CENTER-E	int points	1	0	0	0	0	0	0	0	0	0	0	0	0	1
			ext points	0.5	0	0	0	0	0	0	0	0	0	0	0	0	0.5
	Kazoo Toys	B-MEZZ	score	79	81	93	79	100	65	80	82	76	81	96	79	82.6	
			int points	0	0	1	0	1	0	0	0	0	0	1	0	3	
			ext points	0	0	0.5	0	0.5	0	0	0	0	0	0	0.5	0	1.5
	MAC	B-CENTER-W	score	84	79	79	91	97	77	100	84	91	93	86	95	88.0	
			int points	0	0	0	1	1	0	1	0	1	1	0	1	6	
			ext points	0.5	0	0	0.5	0.5	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	4.5
	Mosaic Gallery	B-CENTER-W	score	84	92	61	91	100	77	93	84	85	72	79	81	83.3	
			int points	0	1	0	1	1	0	1	0	0	0	0	0	4	
			ext points	0.5	0.5	0	0.5	0.5	0	0.5	0.5	0.5	0.5	0	0	0	3.5
	Radio Road/Fly Babies	A-CENTER-W	score	87	90	67	83	56	87	81	73	49	0	0	0	74.8	
			int points	1	1	0	0	0	0	0	0	0	0	0	0	2	
			ext points	0.5	0.5	0	0.5	0	0.5	0	0	0	0	0	0	0	2
	Spirit of the Red Horse	A-CENTER-E	score	66	90	96	70	84	73	79	77	87	88	86	55	79.3	
			int points	0	1	1	0	0	0	0	0	0	1	0	0	3	
			ext points	0	0.5	0.5	0	0.5	0	0	0	0	0.5	0.5	0.5	0	3
	Sunglass Hut	B-MEZZ	score	81	93	67	77	92	92	91	91	91	92	93	86	97	87.7
int points			0	1	0	0	1	1	1	1	1	1	1	0	1	8	
ext points			0	0.5	0	0	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	4.5	
Tags Evolution	B-INNER-W	score	91	49	72	93	0	0	0	0	0	0	0	0	76.3		
		int points	1	0	0	1	0	0	0	0	0	0	0	0	2		
		ext points	0.5	0	0	0.5	0	0	0	0	0	0	0	0	1		
Tattered Cover Bookstore	A-CENTER-E	score	67	68	75	53	63	88	77	75	96	73	52	86	72.8		

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Bar	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3	79.3
Casual Dining Bar	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1	79.1
Food Court	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6	88.6
Newsstand	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7	76.7
Quick Serve	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6	76.6
Quick Serve Alcohol	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2	72.2
Snack	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9	81.9
Specialty Coffee	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4	81.4
Specialty Retail	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4	82.4
Convenience Retail	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5	78.5
Duty Free	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0	82.0

2018-active TRUE

New Category	Reporting Name	Merchant Zone	Score	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Sum of Nov-18	Sum of Dec-18	2018 Average & Totals
Specialty Retail	Tattered Cover Bookstore	A-CENTER-E	int points	0	0	0	0	0	0	0	0	1	0	0	0	1
			ext points	0	0	0	0	0	0.5	0	0	0.5	0	0	0.5	1.5
		B-CENTER-W	score	79	76	95	71	95	100	81	93	97	77	82	83	85.8
			int points	0	0	1	0	1	1	0	1	1	0	0	0	5
		C-CENTER-E	ext points	0	0	0.5	0	0.5	0.5	0	0.5	0.5	0	0	0.5	3
			score	53	89	76	95	88	83	62	84	66	80	81	79	78.0
	Tuleh Ruche	B-CENTER-E	int points	0	0	0	1	0	0	0	0	0	0	0	0	1
			ext points	0	0.5	0	0.5	0.5	0.5	0	0.5	0	0	0	0	2.5
	Victoria's Secret	B-MEZZ	score	87	85	61	87	82	84	80	57	78	54	85	85	77.1
			int points	1	0	0	0	0	0	0	0	0	0	0	0	1
			ext points	0.5	0.5	0	0.5	0	0.5	0	0	0	0	0	0.5	0.5
	No Boundaries	C-OUTER-W	score	83	79	81	0	0	0	0	0	0	0	0	0	81.0
			int points	0	0	0	0	0	0	0	0	0	0	0	0	0
			ext points	0.5	0	0	0	0	0	0	0	0	0	0	0	0.5
	Kieh!'s and Urban Decay	C-CENTER-E	score	89	87	100	61	58	65	82	85	84	79	76	80	78.8
			int points	1	0	1	0	0	0	1	0	0	0	0	0	3
			ext points	0.5	0.5	0.5	0	0	0	0	0.5	0.5	0	0	0	2.5
	Misura, Crislu, Tumi	B-CENTER-W	score	66	80	86	81	85	96	56	89	77	93	89	66	80.3
			int points	0	0	0	0	0	1	0	1	0	1	1	0	4
			ext points	0	0	0.5	0	0.5	0.5	0	0.5	0	0.5	0.5	0	3
score			77	96	93	87	79	82	94	83	87	71	82	91	84.8	
		int points	0	1	1	0	0	0	1	0	0	0	0	1	4	
		ext points	0	0.5	0.5	0.5	0	0	0.5	0.5	0.5	0	0	0.5	3.5	