

## Commerce Hub Newsletter - July 2015

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### **Hiring Event--Westin Denver International Airport Hotel**

The Denver International Airport Workforce Center is partnering with the Westin Denver International Airport to offer a hiring event at DIA on Tuesday, Aug. 18, 2015, at the airport's City Conference Room. The event will consist of two sessions based upon job duties:

- Noon to 2 p.m. - Food and Beverage Positions
- 2 p.m. – 5 p.m. - Rooms Positions

Department heads will be on-site conducting interviews, so it is important that attendees follow the registration instructions below.

**Registration is required to attend.**

To Register:

- Create or update your Job Seeker Profile at: [www.connectingcolorado.com](http://www.connectingcolorado.com)
- Register for the noon session at: [www.westindia12.eventbrite.com](http://www.westindia12.eventbrite.com)(\*Print and bring Eventbrite ticket to event)
- Register for the 2 p.m. session at [www.westindia2.eventbrite.com](http://www.westindia2.eventbrite.com)(\*Print and bring Eventbrite ticket to event)
- Apply for desired position at [www.westin.jobs/denverairport](http://www.westin.jobs/denverairport)



(\*Jobs will be posted on 8/14)



*The Westin Denver International Airport hotel is set to open Nov. 19, 2015. Complementing the hotel will be a commuter rail line to downtown, which will be operational in spring 2016.*



## City of Denver Paves Way for Small Business Success

The City of Denver Office of Economic Development (OED) announces the newly created Minority/Women Business Enterprise Mentor-Protégé Program. Mentors from successful firms will be selected to join with applicant M/WBE firms to serve as protégé and eventually develop into prime contractors.

Within the construction industry, the pathway for minority and female subcontractors to mature into prime contractors can be challenging at best. The Denver Office of Economic Development is launching a mentor-protégé program to build capacity among minority- and women-owned businesses within the construction and professional services industries.

“With a robust construction climate currently in Denver, now is the time to strengthen inclusivity throughout the industry,” said Denver Mayor Michael B. Hancock. “There’s an incredible bevy of talent and ‘lessons learned’ that business leaders can share with younger firms, and in doing so, help to reinforce a diverse economy here in Denver along with our next generation of successful minority- and women-owned firms.”



The M/WBE Mentor-Protégé Program will match successful, seasoned businesses with smaller, Minority- and Women-Owned Business Enterprises (M/WBE) to provide coaching on ways to compete more successfully for contracts in construction and related professional services. Protégés will receive coaching on public contract applications and contract performance, as well as a wide array of other business-management topics, from strategic planning to financial management and marketing.

The OED’s Division of Small Business Opportunity is currently recruiting both M/WBE protégé applicants as well as experienced businesses to serve as mentors. The program’s designers carefully beta-tested the application and matching process over the past year with a group of 12 MWBEs and 13 prime contractors, a number of whom have expressed an interest in being part of a formal match going forward.

Plans call for five mentor placements to be matched later this summer, with additional placements occurring in early 2016 and onward. Application information is available online at [www.denvergov.org/dsbo](http://www.denvergov.org/dsbo).

M/WBE certifications are offered through the Division of Small Business Opportunity. The program helps connect businesses with construction and professional service contracts throughout the city and at DIA. There are a total of 744 M/WBE firms, and in 2014, 289 M/WBE firms earned \$99.5 million through municipal construction and professional services projects. For more information on the OED's business certification programs, visit [www.denvergov.org/dsbo](http://www.denvergov.org/dsbo).

To learn about the [M/WBE Mentor-Protégé Program](#), including application information for both roles click the link.



## New Station and Transit-Oriented Development Added to East Rail Line

The Regional Transportation District (RTD) is adding a new station to its East Rail Line, which will open in the spring of 2016 connecting downtown Denver's Union Station with **Denver International Airport**. The Peña Boulevard Station, located at 61st Avenue and Peña Boulevard will be the sixth eastbound stop on the trip from Denver Union Station to the airport. The travel time from downtown to DIA will be 37 minutes with trains running every 15 minutes during peak times.

Click on the link to read more: [Cathy Proctor/Denver Business Journal](#)

**Train station location (red arrow) below is not to scale**



## Denver International Airport Held the Seventh Annual 'State of DIA'

Kim Day, DIA's CEO, presented Tails & Tales of Denver International Airport: A Celebration of 20 Years to an audience of nearly 600 business leaders, airline officials and other airport

stakeholders on June 23, 2015.

This year's event—which has become an annual tradition—highlighted the past year's accomplishments and looked at the airport's future. The event's theme celebrates DIA's 20th anniversary and two decades of strong partnerships with its airlines, which now serve more than 53 million passengers annually. Denver Mayor Michael B. Hancock said in his opening remarks that DIA has established itself as the front door to the region for tens of millions of people every year.

"Denver is tested and ready to embark on the next frontier for our international airport," Mayor Hancock said. "We will move forward with haste to realize the opportunities that lie ahead to expand our international connectivity and ensure the economic health of the Rocky Mountain region for decades to come."

Kim Day said in her keynote address that DIA is positioned to grow into the next 20 years as a world-class airport with a focus on adding new destinations, better passenger amenities and connectivity that will put Denver on the world map. She highlighted a renewed focus on the overall customer experience at DIA, and investments in new amenities such as additional power hubs, one of the best free Wi-Fi systems of any airport, and a better mix of shopping and dining experiences that match changing customer expectations and tastes.

She added that the Westin Denver International Airport hotel and conference center



is on track to open on Nov. 19, with the East Rail Line beginning service from DIA to Denver Union Station in early 2016. “Last year, a record 53.4 million passengers traveled through DIA,” Day said. “We want travelers to have a memorable, yet efficient experience, from the time they arrive at our door to the time they board their plane.”

Day also recognized each of DIA’s 15 airlines with a special award in appreciation for their continued partnerships and collaboration.

“To our airline partners, thank you for your investment in our region,” she said. “Thank you for your faith in us, and your support of us and this airport’s future.”

The presenting sponsors of the 2015 State of DIA luncheon was Mortensen/Hunt/Saunders Tri-Venture. Additional support was provided by the Metro Denver Economic Development Corporation and the Metro Denver Aviation Coalition.

A copy of Day’s full remarks is available online at:  
[www.flydenver.com/about/media\\_center/state\\_dia\\_2015](http://www.flydenver.com/about/media_center/state_dia_2015).



*Colorado Gov. John Hickenlooper (left), Denver International Airport CEO Kim Day (center), and Denver Mayor Michael B. Hancock at the State of DIA on June 23.*

**DEN’s Airport Infrastructure Maintenance Team Creates ‘Round Table’ Networking Events for Construction and Maintenance Business Opportunities**



The Airport Infrastructure Management (AIM) division will begin hosting industry outreach events (round table meetings) this fall. These round table meetings will be to inform industry of upcoming projects and changes to specifications. In addition to providing information on upcoming projects, the round table meetings will also include opportunities for industry Leaders to give input on issues with bidding, constructing and closing out projects at the airport.

DEN's 20 years of continuous operations has come with a price. Maturing buildings and infrastructure require a constant maintenance and upgrade effort to keep the high level of service and convenience the traveling public has become accustomed to. The round table sessions are one way that DEN can work with industry to help maintain this level of service.

Whether it is a runway, roadway or building project, DEN can best address its needs by ensuring inclusive bidding by all firms interested and capable of doing work in the airport's dynamic environment.

The new AIM initiative will offer attendees strategies, will share preliminary project development, and offer a chance to comment on their "scope of work". The round table meetings will also be used to coordinate constructability reviews of project plans and specifications with association representatives before these projects are advertised. AIM's project managers and administrators will help lead this initiative to improve the on-boarding of contractors and increase the pool of firms wishing to compete for work at DEN. Firms planning to pursue airside, civil, flat work, facility, landside, and related aviation projects will have the opportunity to increase their knowledge of upcoming work.

Learn more about airport-related business opportunities by visiting DEN's "Future Opportunities" Web page or contacting the Commerce Hub at [Diacommercehub@flydenver.com](mailto:Diacommercehub@flydenver.com) or calling (303) 342. 2351.



## Denver's Office of Economic Development to Offer Another 'JumpStart BizPlan' Competition for 2015

The Denver Office of Economic Development (OED) will honor the best and brightest ideas in small business again this year through the JumpStart BizPlan Awards, presented by Deloitte and U.S. Bank. The volunteer-based application process will select three startup and early-stage finalists who pitch their concepts at a live event on Sept. 28 during Denver Startup Week.

The top prize package includes \$30,000 cash, legal counsel provided by Polsinelli, and strategic marketing services from dovetail solutions. A \$5,000 cash prize will

also go to a top teen entrepreneur, sponsored by Junior Achievement-Rocky Mountain, Inc.

“Incredible innovations, products and services are sprouting from firms of all levels and across many industries throughout Denver,” said Mayor Michael B. Hancock. “By spotlighting these rising stars, we hope to spur investment opportunities, open up access to new markets, and ultimately help the finalists to attain their growth plans.”

Identified as a key initiative in OED’s JumpStart 2015 strategic plan, the BizPlan Awards are open to startup firms as well as established businesses with up to 25 employees that have been in operation for up to five years. Applicant businesses must reside or have plans to reside in Denver.

The program builds off of two previous business plan competitions offered by OED in 2012 and 2013. Past top winners include Applt Ventures and Waste Farmers.

“The JumpStart BizPlan Award is an opportunity to publicly recognize and celebrate our strong culture of innovation,” said Paul Washington, OED executive director. “We’re challenging entrepreneurs to bring forth their best ideas, from which we can help grow jobs, expand the tax base, and make Denver a better place to live, work and play.”

Applications will be reviewed initially via the Business Catapult online platform by OED staff and volunteers from [TiE Rockies](#). Ten semifinalist companies will be asked to provide a complete business plan; the subsequent three finalists will present to a panel of venture capital professionals, who select a sole winner.

The awards program is open to the first 150 entries. Applications are being accepted now through Aug. 14, 2015, or until 150 entries have been received.

Added in 2015, the Teen BizPlan Award developed with Junior Achievement-Rocky Mountain, Inc. will be given at the same event following short presentations and a popular vote of attendees. OED is responsible for the application process and award outcome. The presenting sponsors are Deloitte and U.S. Bank, with Junior Achievement-Rocky Mountain, Inc. sponsoring the Teen BizPlan Award.

For more information or to apply, visit [Denvergov.org/biz](http://Denvergov.org/biz).

The Denver Office of Economic Development (OED) is dedicated to advancing economic prosperity for the City of Denver, its businesses, neighborhoods and residents. Working with a wide variety of community partners, OED operates to create a local environment that stimulates balanced growth through job creation, business assistance, housing options, neighborhood redevelopment, and the development of a skilled workforce.





## Denver International Airport Launches 'Wish You Were Here' Photo Stations

You are invited to bring your camera the next time you visit the airport and take a shot in front of a life-size postcard set of the City Park landscape including the downtown Denver skyline.

And, if you are flying out of DEN be certain to visit the three concourse locations, which offer a total of four vistas for fantastic photo opportunities.

Passengers at DEN can now share a piece of their vacation by taking a photo at one of five life-sized postcard sets, titled "Wish You Were Here." The installations are part of DIA's ongoing 20th anniversary celebration this year and showcase the best of Colorado.

"Denver and Colorado are amazing destinations and we know that passengers are eager to share their experience upon arriving in our airport," said airport CEO Kim Day. "The 'Wish You Were Here' sets depict quintessential Colorado scenes and provide an opportunity to take a memorable photo at the airport and share it with the world on social media."

The Jeppesen Terminal, Concourse A and Concourse C each have one station, and two stations are located on the B Concourse. The scenes include a hike through Rocky Mountain National Park, featuring 3-D boulders and trees; a winter wonderland atop a Colorado mountain, featuring simulated peaks and a mountain goat; relaxing on a dock by a Colorado lake, featuring a real canoe and chairs; a large photo of the famous blue "Mustang" statue; and a cityscape of downtown Denver. Passengers are encouraged to share their photos on social media using #DEN20.

The stations will remain in place through February 2016.

Additional images of the displays are available at <http://images.flydenver.com/Experience-DEN/Current-Experiences/Wish-You-Were-Here/>



Throughout the terminal and concourses, Denver International Airport has installed five lifesize postcard sets depicting Colorado scenes. You can stand within the set and have your picture taken or take a "selfie."

## Use the DIA Workforce Center Services for FREE!

In partnership with Denver International Airport, Denver's Office of Economic Development operates a Workforce Center in DEN's Jeppesen Terminal, on Level 5 on the northwest end. Center hours are Monday through Friday 8 a.m. to 4:30 p.m.

Services are available to both DIA businesses that are hiring, and jobseekers who are looking for work. Services include the following:

### For Businesses:

- Free job postings on [www.ConnectingColorado.com](http://www.ConnectingColorado.com) and access to the statewide workforce system's talent pool.
- Job fairs, virtual job fairs and customized recruitment events



Training subsidies (we'll reimburse you half of a new hire's wages for up to six months in exchange for your on-the-job training, (contact info below)

- Kenexa assessments for prescreening candidates – over 1,500 skill-specific assessments designed to assist you in making a more well-informed hiring decision
- Office space to conduct interviews (phone, computer and copy machine also available) – reservation required; first come first served
- Labor market information
- Rapid response: if your business is experiencing layoffs, our team can come to you to provide your employees information about unemployment insurance and other helpful services and can also connect them with other employers who may be hiring for a similar position.

**For Jobseekers:**

- Computers to conduct job searches and email cover letters, resumes
- Job posting searches
- Resume critiquing
- Job coaching
- Job readiness workshops
- Recruitment events

- Tuition and training reimbursement and other supportive services

For more information about services available at the DIA Workforce Center, please call (303) 342-2590 during regular business hours.



## Hope for the Best and Prepare for the Worst

By Stanley Nakano, SBA's Acting Region VIII Administrator

Developing a workable disaster recovery plan is critical for all small business owners.

One of this region's most expensive disasters unfolded the night of Sept. 9, 2013, when over 10 inches of rain fell in a 24-hour period, devastating Boulder, Colo., and several other communities with flash floods, inflicting damage on nearly 20,000 homes and hundreds of small businesses. Unfortunately, our region is prone to a variety of natural disasters such as flooding in North Dakota and Wyoming, tornadoes in South Dakota, and wildfires in Utah and Montana that have scorched millions of acres of land.

Statistics show 25 percent of businesses that close because of disaster never reopen. Small businesses are especially at risk because few have the resources to assess their risks and develop recovery plans for the future. As part of its mission to help small businesses start, grow and succeed the U.S. Small Business Administration can help when it comes to disaster preparedness and recovery. Start with these six simple tips:

1. Evaluate your exposure. Know your region and the types of disasters most likely to impact your business. Consider your facility's proximity to flood plains, wildfire areas, rivers and streams, dams, nuclear power plants and other hazards.
2. Review your insurance coverage. Now is the time to consult your insurance agent to determine whether your coverage is sufficient. Make sure you understand what's covered by your policy, and determine if you need flood insurance; remember many general policies do not cover flood damage. Check into business-interruption insurance, which helps to cover operating expenses if you're forced to temporarily close. Calculate the cost of business interruptions for a day, week, month or more. To the extent possible, set aside a cash reserve that will allow your company to function during the recovery phase.

3. Review and prepare your supply chain. Develop professional relationships with alternate vendors, in case your primary supplier isn't available. Place occasional orders with them so they'll regard you as an active customer. Create a contact list for important business contractors and vendors you plan to use in an emergency. Keep this list with other documents in an easily accessible place, and also at a protected off-site location.
  
4. Create a crisis communications plan. Try to make sure your staff, customers, vendors, contractors—everyone you do business with—know what's going on in the aftermath of a disaster. Establish an email alert system keeping primary and secondary email addresses for your employees, vendors and customers. Provide real-time updates to your customers/clients and the community so they know you're still in business and in the process of rebuilding after the disaster. Don't forget to test your plan beforehand.
  
5. Who will run your business after a disaster strikes? Let your employees know the emergency chain of command. Maintain a clear leave and sick-day policy during disasters. Have a backup payroll service should your office be destroyed.
  
6. Create and implement a Business Continuity Plan. This plan will help keep your business operating as it responds and recovers from a disaster or emergency situation. This plan should: indicate when it will be activated; identify essential business functions and staff to carry out these functions; determine which employees will be considered non-essential vs. essential; and identify records and documents that must be safe and readily accessible to perform key functions.

Developing an effective and workable disaster recovery plan is critical for all small business owners. For more information on disaster planning go to <https://www.sba.gov/category/navigation-structure/loans-grants/small-business-loans/disaster-loans>.

Stanley Nakano serves as SBA's Acting Regional Administrator for Region VIII, overseeing all agency programs and services in Colorado, Montana, Wyoming, North Dakota, South Dakota, and Utah.

### **Rules of Conduct and Disclaimer**

The SBA.gov site provides open, publicly accessible forums and communication tools for entrepreneurs and small business owners to learn, share, and discuss practical solutions to everyday business problems with each other, industry experts, and experts at government agencies.

By registering as a member of the SBA.gov, users may post to forums, blogs, and use other online resources for sharing information with other members. They may



also share information about themselves and their businesses in their user profiles.

These member-contributed resources and user profiles are moderated by the SBA team, which includes employees and contractors of the U.S. Small Business Administration and partner agencies.

### **Rules of Conduct**

All member-contributed resources and user profiles are post moderated by the SBA team. Any contribution that does not meet these rules of conduct will be removed.

1. Comments and contributions to forum threads or blog posts should be descriptive, succinct, and relevant to discussion or forum topic.

1.a. To better facilitate conversation, moderators may move off-topic threads to another appropriate forum, close threads or delete off-topic posts at their discretion. Members may also start a new discussion that would otherwise be off-topic in the current thread.

1.b. To maintain quality of discussions, contributions that do not provide a substantive purpose or relevance may be flagged by a moderator as abuse, and will be removed.

2. We encourage members to have open and candid discussions and debates. We will not censor members for expressing an opinion within the limits of these Rules of Conduct. However, all communications should be civil and polite. Members should treat each other with respect and consideration for all points of view. Please remember that this is a public venue read by many people of all ages, from around the world, spanning all walks of life.

3. SBA.gov may not be used to post, transmit or provide hyperlinks or pointers to material that is knowingly false and/or defamatory; contain ad hominem attacks, misleading, inaccurate, abusive, vulgar, hateful, harassing, obscene, profane, sexually oriented, threatening or invasive of a person's privacy; that otherwise violates any law; or that encourages conduct constituting a criminal offense.

4. Users are encouraged to discuss and share business knowledge and experiences. To ensure that all users will get the most out of the SBA.gov experience, the following linking policies are in effect to curb self-promotion and spam. Posts that do not adhere to these policies may have their links disabled or be removed.

4.a. SBA.gov may not be used to post, transmit or provide hyperlinks or pointers to press releases, newsletters, websites, or any other type of content that promote one's business, product or service or does not address the thread's topic. Members may include text-only references to relevant resources.

- 4.b. Members may link to federal, state, or local government websites for the purpose of sharing verified information.
- 4.c. Members may use their profile page to share information about their business, products, or services, and may include only one hyperlink to their commercial website.
- 4.d. Members may include only one link in their signature line. Any additional links to websites, social network profiles, or email addresses will be removed.
5. User names that might be deemed abusive, vulgar, hateful, harassing, obscene, profane, sexually oriented, threatening, invasive of a person's privacy, or otherwise inappropriate are not allowed and will be removed.
6. User names that are intended to mislead others will be removed. Such nicknames include but are not limited to using nicknames that impersonate competitors, other members, government employees, elected officials, or any other individual or entity.
7. Sock puppet accounts are not permitted. A sock puppet is an account made on an Internet message board by a person who already has an account for the purpose of posting anonymously or as a different user. Please use your own account for posting personal opinions. Posts from known sock puppet accounts will result in deletion of the posts and sock puppet accounts.
8. Email excerpts of any type or length are not allowed to be posted in forums, blogs or other tools.
9. To protect the privacy of members, and the privacy of others, members may not include anyone's personal information or personally identifiable information such as names, addresses, phone numbers or e-mail addresses, or social security numbers in any forum, blog, or other member contributed area.
10. Advertising: SBA.gov may not be used to advertise or promote businesses, products or services within the discussion boards, idea exchanges or blogs. Posts that contain pricing information will be considered abuse and removed from public view. Members may use their profile page to share information about themselves, their businesses, products, services and personal and professional background.
11. Intellectual property: SBA.gov may not be used to post material that is protected by copyright, trademark or other proprietary right without the express permission of the owner(s) of said copyright, trademark or other proprietary right.
12. Spam: Posting the same message, or an unsolicited commercial message, to one or many topics or boards is considered spam and will be removed. Duplicate

messages may be deleted or consolidated by a moderator.

### 13. Access Permissions:

13a. Certain portions of SBA are limited to registered users and/or allow a user to access services online by entering personal information. You must be at least 13 years old to become a registered user. If you are not at least 13, you will be removed from the registered area(s) and/or denied support or services if SBA does not receive written parental consent. As a term of registration, you agree that any information provided to us will be complete and accurate, that you will not register under the name of, nor attempt to enter the site under the name of, another person, and that you will not adopt a user name that SBA, in its sole discretion, deems offensive.

13b. Abusive and harassing behavior or any actions that violate these Rules of Conduct may result in suspension of your ability to post to forums and other member-contributed areas. Account suspensions may be appealed to a moderator.

14. Private discussions: Sometimes, a discussion thread strays off into a friendly dialogue or a heated debate among a very small number of users. For these exchanges, we ask that you take these discussions outside SBA.gov.

15. Blogging is forbidden: except as described in the Guest Blogger Guidelines, members may not blog or post blog-like messages on SBA.gov. The purpose of the SBA.gov is for small business owners to ask and answer questions. Discussing topics is encouraged, however excessive lecturing or commentary is prohibited.

### **User Profiles**

Members may create personalized profiles, and opt to include personal identifiable information about themselves to everyone who visits SBA.gov. Except where noted above, the content of personal profiles is subject to the same Rules of Conduct as the forums, blogs and other member-contributed content.

The OMB Control Number for this collection is 3245-0375. The time required to complete this information collection is estimated to average 90 second per response. If you have any comments concerning the status of your individual submission, the accuracy of the time estimate or suggestions for improving this form, please write to: U.S. Small Business Administration, Office of Communications & Public Liaison, 409 3rd St. SW, Washington, D.C. 20024-3212.

### **Guest Contributors**

Occasionally, the SBA team will invite guest bloggers from industry and government to contribute their expertise. Please read the disclaimer below

concerning the views expressed in contributions from guest contributors.

## **Moderators**

SBA.gov is moderated by the SBA team, which includes employees and contractors of the U.S. Small Business Administration and partner agencies. We recognize that the Web is a 24/7 medium, and your comments are welcome at any time. Given the need to manage Federal resources effectively, however, we will generally review comments and contributions from 8:00 a.m.-5:00 p.m. Eastern Time, Monday through Friday. We will read and respond to comments submitted after hours, on weekends, or on holidays as early as possible the next business day.

## **Privacy Policy**

The privacy of users and members of SBA.gov is very important, and we encourage you to read the [SBA Privacy Policy](#).

## **Disclaimer**

You are accessing a U S Government information system, which includes (1) this computer, (2) this computer network, (3) all computers connected to this network, and (4) all devices and storage media attached to this network or to a computer on this network. This information system is provided for U.S. Government-authorized use only.

Unauthorized or improper use of this system may result in civil and criminal penalties.

By using this information system, you understand and consent to the following:

- You have no reasonable expectation of privacy regarding any communications or data transiting or stored on this information system. At any time, the government may for any lawful government purpose monitor, intercept, search and seize any communication or data transiting or stored on this information system.
- Any communications or data transiting or stored on this information system may be disclosed or used for any lawful government purpose.
- Your consent is final and irrevocable. You may not rely on any statements or informal policies purporting to provide you with any expectation of privacy regarding communications on this system.

Except when specifically noted, any views or opinions expressed on SBA.gov

forums, blogs or member-contributed resources are those of the individual contributors. The views and posted comments do not necessarily reflect those of the U.S. Small Business Administration, partner agencies, or the federal government. Information on SBA.gov site is provided as a service to the Internet community, and does not constitute legal advice. SBA aims to provide quality and accurate information, but we make no claims, promises or guarantees about the accuracy, completeness, or adequacy of the information contained in or linked to by SBA on the website. The SBA does not endorse the organizations sponsoring linked websites, and we do not endorse the views they express or the products/services they offer. The SBA cannot authorize the use of copyrighted materials contained in linked websites. Users must request such authorization from the sponsor of the linked website. The SBA is not responsible for transmissions users receive from linked websites. The SBA does not guarantee that outside websites comply with Section 508 (Accessibility Requirements) of the Rehabilitation Act. Since laws and regulations change frequently, nothing provided herein should be used as a substitute for the advice of an attorney.

### **Additional Documents**

#### [SBA Website Policies](#)

These Rules of Conduct are published and updated simultaneously on the SBA.gov site in the guidelines and help area.

This document was last updated on Feb. 11, 2015

### **Airport Commerce Hub Offers 'Kiosk and Retail Merchandising Units Program' Business Opportunity Session**



"Provenzano Resources Kiosk and Retail Merchandise Unit (RMU) Program" session is scheduled for Friday Aug. 14, 2015, from 10 a.m. to 11:30 a.m. in the DEN City Conference Room, Jeppesen Terminal, westside Level 6.

PRI manages Kiosks and Retail Merchandise Units at DEN. Learn more about retailing your goods with the rolling business opportunities PRI offers. Information about the business requirements, examples of success stories, and future opportunities will be covered.

The Commerce Hub Business Education and Support Training (BEST) provides opportunities for our business partners to learn the requirements needed to succeed in aviation contract work. Subject-matter experts from the airport and business community share operational practices and values for succeeding in the unique aviation business environment.



Please visit the DEN [Commerce Hub](#) Web page for upcoming registration information (click on the **Eventbrite** link)

## **Airport Business Opportunities—At Your Fingertips**

Denver International Airport posts business and contract opportunities on its website, [Flydenver.com](#). Remain informed about airport current business opportunities and upcoming business activities by visiting the [Business Center](#) Web page. Complete the [Concessions](#) and [Project](#) application forms to be electronically notified of contract announcements.

## **Contact & Office Location**

DIA Commerce Hub  
Jeppesen Terminal, Level 6, West  
Open Monday - Friday, 8 a.m. to 4 p.m.  
(303) 342-2351  
Email: [DIACommerceHub@flydenver.com](mailto:DIACommerceHub@flydenver.com)

