



Contactless Ordering + Delivery
Denver International Airport



What We Do

- App based mobile ordering of food and retail items.
- Gate delivery to passengers.
- Break room delivery to employees.
- Jetbridge delivery to flight crews.
- Order for customer pickup directly at concession.

Experience

30

Months of Operations

10

Airports

97,842

Total Deliveries

74

NPS Score

How We Do It

Customer places order in the AtYourGate App



Concession operator receives & preps the order



AtYourGate Brand Ambassador picks up the order

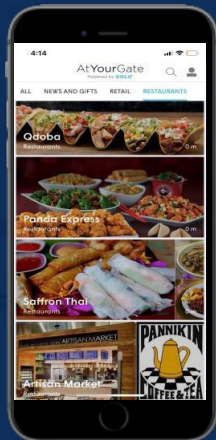


AtYourGate Brand Ambassador delivers the order to the customer



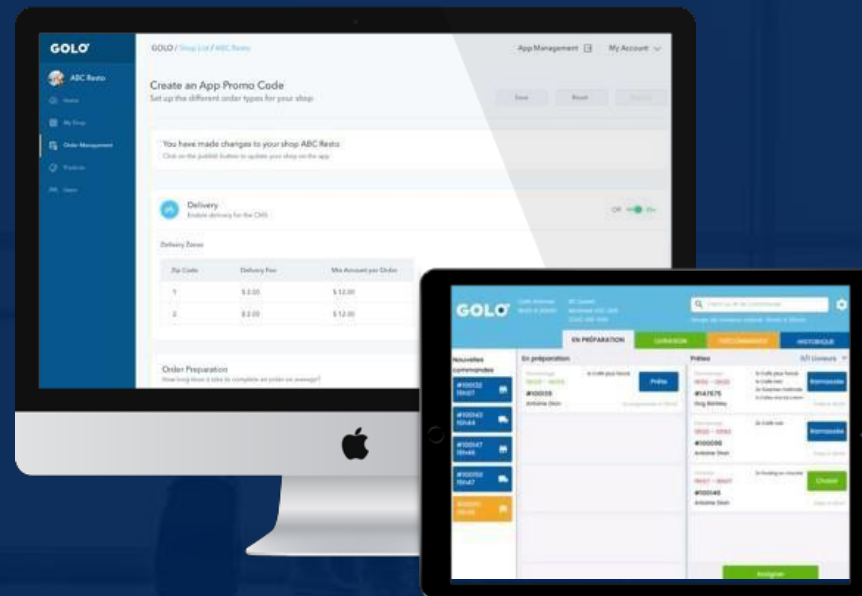
Our Technology

USER



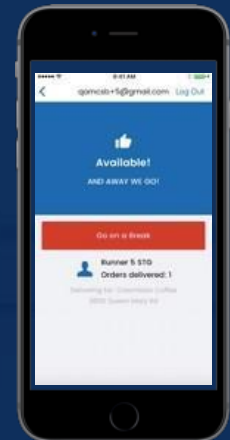
Customer Shopping & Payment

MERCHANT



Concession Order Management

Runner



Delivery & Logistics

Delivery & Customer Service

- Customer receives SMS text notifications during order cycle.
- Customer receives message notifying of arrival of order to gate — makes it easy for AYG and customer to locate each other in busy hold room.
- AYG handles inbound customer service calls/emails.
- AYG in-airport team works hard to correct or resolve order issues with customer still in the airport.
- AYG will fully or partially refund orders as necessary.

Financials

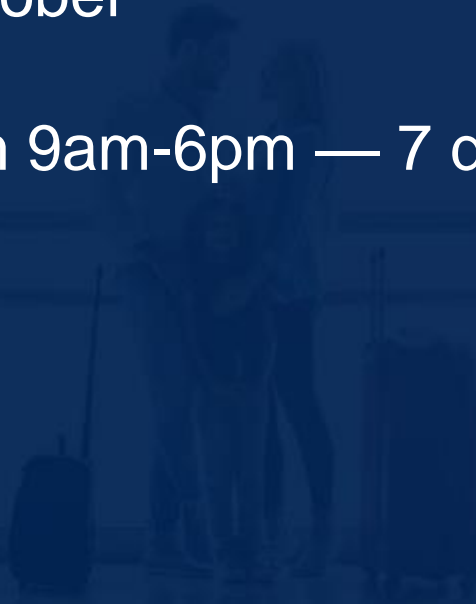
- No cost to operators — customer pays a delivery fee (\$4.99 passenger/\$2.99 employee)
- AtYourGate is merchant of record, charges full amount of sale to payment card in-app.
- Operator will ring AYG sale into POS on an AYG tender key.
- AYG will reconcile sales monthly via a detailed report and remit funds to operator via ACH

Onboarding

- AYG will provide all equipment — no cost to operator.
- AYG will work with operator to determine included menu items; AYG will build and maintain menus in app.
- AYG will train concessions staff on AYG order management on tablet.

Timeline

- Timeline: Within 90 days
- Menu building mid October
- Delivery available from 9am-6pm — 7 days per week





AtYourGate

www.atyourgate.com



@atyourgate